SecureCom Video FAQ

What are the main features of SecureCom Video?
- Easy installation on new or existing DMP iComSL, CellComSL, XTL, XT, and XR systems
- View live video and recorded clips, and initiate recording through MyVirtualKeypad.com, iPhone, iPad, and Android devices.
- Receive motion-triggered email video clips

What panels are compatible with DMP IP Video Cameras?
Cameras can be added to any DMP iComSL, CellComSL, XTL, XT, and XR systems with an active Virtual Keypad App.

How do I activate DMP cameras to use with SecureCom Video?
Cameras are activated by logging in with a dealer login at vk.securecomwireless.com. To request a dealer login, contact DMP customer service at 800-641-4282.

Which cameras can I use with SecureCom Video?
SecureCom Video is compatible with all four models of cameras available from DMP:
- V-4010B-1 Indoor/Outdoor Bullet Camera
- V-4020C-1 Indoor Cube PIR Camera
- V-4030PT-1 HD IP Motorized Indoor Camera
- V-4050D-1 Indoor/Outdoor Fixed Dome Infrared Camera

Do you offer wired and wireless cameras?
Yes. All four camera models can be either wired or wireless and will auto pair to DMP WAPs. To install the cameras wirelessly, without a DMP WAP, a WPS-enabled wireless access point or router is required. DMP offers the V-IP1006RR WAP with WPS.

What if my customer calls having network issues after camera installation?
If using the DMP WAP, the communication from cameras to the WAP will be isolated from the customer's network. We recommend marking the Ethernet cable from the customer's router to the WAP to help in network troubleshooting. If the customer is having network issues after the install, you can instruct them to remove the marked Ethernet cable and see if the problem still exists. If it does, then the customer can contact their internet service provider.

How are the Cameras powered?
All cameras are powered by a plug-in power adapter, which is included with the camera. The V-4030PT-1 uses a 5V power adapter, and the V-4010B-1, V-4020C-1 and V-4050D-1 use a 12V power adapter. The V-4010B-1, V-4020C-1, and V-4050D-1 cameras support either 12 Vdc or 48 V POE, Mode A (802.3af).

Do you offer cameras with night vision?
Yes. The V-4010B-1, V-4020C-1, V-4030PT-1, and V-4050D-1 cameras all offer an Infrared (IR) LED for night vision.

What kind of devices support the SecureCom Video?
MyVirtualKeypad.com, iPhone, iPad, and Android devices using the DMP Virtual Keypad App.

Can I store video through SecureCom Video?
Yes. All four camera models can record a 20 second video clip when motion is detected. Users can also initiate a video clip from the DMP Virtual Keypad app or MyVirtualKeypad.com, if enabled in vk.securecomwireless.com.

Where is the video stored?
All recorded video clips are stored on the SecureCom Video server.

How much video can I record?
When using the V-4010B-1, V-4020C-1, V-4030PT-1, and 4050D-1, each system provides 250Mb of storage or approximately 500 clips.

How long is each video recording?
Each recording is approximately 20 seconds. Video recording initiated by camera's motion detection will show both pre-event and post-event.

Can the cameras email video clips?
Yes. All four models of cameras can be configured at vk.securecomwireless.com to email video clips when motion is detected.
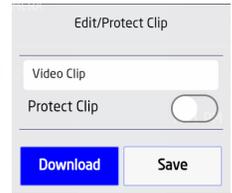
What format are the emailed video clips?
Video clips are emailed in .mp4 format, which can be viewed through several programs including Apple Quicktime, Windows Media Player or VLC Video Player.

Can I save a recorded clip so it won't be deleted?
Yes. While viewing or editing a clip in the iOS Virtual Keypad app or MyVirtualKeypad.com, you can protect that clip from being deleted from the video server. To protect a clip on the Android Virtual Keypad App, you must tap on the clips icon ▦ to view a list of clips, then tap EDIT to edit a clip. An Edit/Protect Clip window pops up allowing you to rename, protect or download the clip.

What happens when I reach my 250Mb storage limit?
After the storage limit is reached, the video server will begin overwriting the oldest unprotected clip.

What is the quality of the video?
Camera models V-4010B-1, V-4020C-1, V-4030PT-1 and the V4050D-1 have a resolution of 720p for both recording and live viewing.

Specifications

V-4010B-1 Indoor/Outdoor HD Video Camera
Sensor and Lens:

Image Sensor	1/3" CMOS Sensor
PIR Sensor	Direction Range 97.5 feet
Video Compression	H.264, Mpeg4/M-JPEG
Resolution	720p (1280 x 960)
Frame Rate	Up to 30 frames per second.
On-board Storage	64GB Micro SD/SDXC card

Network:

Wireless	IEEE 802.11b/g/n; WEP64/128 bit, WPA/WPA2 Personal, WPS

Hardware:

Power Consumption	12V DC / Max 8W
Dimensions (HxWxD):	
Camera with stand	3.86" x 3.49" x 12.94"

Weight:
Camera with stand 3.75 lbs

V-4020C-1 Indoor Cube PIR Camera
Sensor and Lens:

Image Sensor	1/3" CMOS Sensor
PIR Sensor	Direction Range 32.5 feet
Video Compression	H.264, M-JPEG
Resolution	720p (1280 x 960)
Frame Rate	Up to 30 frames per second.

Network:

Wireless	IEEE 802.11b/g/n; WEP64/128 bit, WPA/WPA2 Personal, WPS

Hardware:

Power Consumption	12V DC / Max 8W
Dimensions (HxWxD):	
Camera with stand	2.85" x 3.60" x 5.17"

Weight:
Camera with stand 14.1 oz

V-4030PT-1 HD IP Motorized Indoor Camera
Sensor and Lens:

Image Sensor	1/3" CMOS Sensor
PIR Sensor	Direction Range 30 - 60 ft.
Video Compression	H.264, Mpeg4/M-JPEG
Resolution	720p (1280 x 960)
Frame Rate	Up to 30 frames per second.

Network:

Wireless	IEEE 802.11b/g/n; WEP64/128 bit, WPA/WPA2 Personal, WPS

Hardware:

Power Consumption	12V DC / Max 8W
Dimensions (HxWxD):	
Camera with stand	5.51" x 4.49"

Weight:
Camera with stand 3.09 lbs

V-4050D-1 Indoor/Outdoor Fixed Dome Infrared Camera
Sensor and Lens:

Image Sensor	1/3" CMOS Sensor
PIR Sensor	Direction Range 65 ft.
Video Compression	H.264, M-JPEG
Resolution	720p (1280 x 960)
Frame Rate	Up to 30 frames per second.

Network:

Wireless	IEEE 802.11b/g/n; WEP64/128 bit, WPA/WPA2 Personal, WPS

Hardware:

Power Consumption	12V DC / Max 8W
Dimensions (HxWxD):	
Camera with stand	5.51" x 3.94"

Weight:
Camera with stand 2.2 lbs

DMP®

800-641-4282
www.dmp.com
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