

Virtual Keypad[®]

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- Cloud-based access control integrated with any DMP intrusion systems or X1 Series[™] and fully featured video
- Remotely manage the security system on a tablet, computer or smartphone (iOS or Android)
- Customizable with your company logo, contact information and social media links



Features

- Manage multiple systems from a single login
- Arm/disarm and check system status
- Selectively arm/ disarm areas
- Lock/unlock one or multiple doors and check door status
- Lockdown
 Public Doors
- Alarm notifications, system event history

- View and record video
- Full home or business automation with Custom Actions
- Z-Wave support to control lights, locks and thermostats, Favorites, Actions and Rooms
- Manage system schedules, users and profiles
- Manage credentials and user codes

- Invalid code reporting with EasyEnroll[™] lets you add a user from any card read
- Full reporting capability, including access granted and denied messages
- Custom and pre-defined event reporting

CUSTOMER REFERRALS

Your company logo is just one reminder of the valuable service you provide your customers. In addition, Virtual Keypad's Refer a Friend tab gives them an easy way to tell their friends and families about your exceptional products and services.

ELEGANT USER INTERFACE

Virtual Keypad[™] provides users with a well organized and easy-touse interface. Controls are logically arranged with all functions just a click away.

SIMPLE USER OPERATION

Virtual Keypad allows users to easily manage their cellular-, network- or Wi-Fi-connected DMP security systems from anywhere they have cell or Wi-Fi service. Users can remotely manage one or multiple systems' arming functions, access control doors and every other feature they would normally use their keypad to control all from one website or app.

TWO-FACTOR AUTHENTICATION

To ensure the individuals trying to log in are who they say they are, users can be required to enter the security code they receive via text or email in order to successfully log in.

VIRTUAL KEYPAD ADMIN

For customers with multiple facilities, Virtual Keypad streamlines their ability to manage all their systems, even among different panel types. After logging in, users can select from the drop-down list of available systems. Whether they have two, 20 or even thousands of panels, they can be configured in the same time it takes to update just one.

ENHANCED SECURITY

Your customers get the distinct advantage of a system that's not vulnerable to signals improperly relayed or intermediate communication links failing. Alarm messages are not sent through Virtual Keypad, nor are there intermediary servers or network operation centers. All alarm messages are transmitted directly from the panel to the monitoring center receiver, making signal transmission more secure, faster and more reliable.

RED ALARM STATUS

If an alarm is active, the arming area displays red, notifying users the second they open Virtual Keypad.



ENHANCED VIDEO VERIFICATION

In an alarm, Virtual Keypad opens directly from the Alarm Push Notification into the live video camera views, allowing users to quickly make an assessment and respond to the question "Is This A False Alarm?" displayed within that screen.

Up to 16 cameras (interior and exterior, wired and wireless) can be viewed. Users can selectively monitor or view all of their cameras and record video — even email clips — all from one platform.

Cameras can be set to automatically record any time motion is detected. Users can also choose "Record Only When Armed" or "Record Always" as well as view live video.

EVENT NOTIFICATIONS

Enabling Notifications can be customized for Alarms, Troubles and Arming/Disarming, as well as Sensor Activity. In a restricted area such as a server room, notifications can be sent any time a zone is tripped.

VIDEO DOORBELL

When motion is detected or the doorbell is pressed, notifications allow users to open directly to the Video Doorbell. With Pinch-to-Zoom technology, 1080p precise clarity and 170-degree vertical field of view for complete "head-to-toe" visibility, it's easy to take a closer look.

AREA ARMING/DISARMING

For systems that include areas, users can selectively arm, disarm or check the status of any area from Virtual Keypad. This enables them to protect certain areas while allowing access only to selected areas.

ZONE STATUS

Users can easily check one screen for the current status of all zones on a system. A yellow triangle indicates faulted zones. If there's a faulted zone when arming the system, users are prompted to select:

- Okay to force arm all faulted zones. Zones that are force armed are restored into the system if they later return to normal.
- **Bypass** to bypass all faulted zones. A zone that is bypassed remains bypassed until the system is disarmed.
- **Stop** to stop the system from arming.

LOCKDOWN

XR Series[™] panels and X1 Series controllers give users the ability to lock all Public Doors and Z-Wave® Locks on the system with a single click.

SCHEDULES

Users can add, edit or delete schedules. Schedules affect arming and area arming, user access as well as outputs, doors and Favorites. When the tab is selected, all the schedules assigned to the current system are listed. Any updates at a keypad will be synced automatically.

MANAGE USER CODES AND CREDENTIALS

You can configure accounts to include User Codes Management. This allows the system manager/owner to add, delete and modify users and edit their codes.

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	🔒 Bob Andrus 🔳	>			
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For XT Series[™] and XTL Series[™] systems, the system manager can assign authority levels to each user (Master: Full authority or Arm Only authority). They can also assign users as Temporary, which are automatically deleted in seven days.

For XR Series control panels, the system manager can create up to 99 profiles, each with defined capabilities. Users are then assigned up to four of these profiles. For Temporary users, the system manager can specify the date and time when the rights will expire.

Virtual Keypad also makes managing credentials easy with the ability to choose either User Code or Access Card all in one record. For example, John Smith may have multiple credentials (a card, user code, fob and ProxPatch™) all managed under his authority or profile. This credentialing hierarchy makes data entry faster and easier to manage.

MULTI-SITE USER MANAGEMENT

Users across multiple systems can be added, edited or deleted rather than having to go into each panel individually. Systems can be grouped together, such as regional facilities, so it's easier to update users' profiles across multiple systems or manage schedules the facilities share in common.

ADMIN PROFILES

Admin Profiles are created with specific permissions and XR Series systems are associated with that profile. When users are given that Admin Profile, their codes/credentials are automatically added to each of the associated systems and applied the necessary permission levels. A customer's janitorial staff, for instance, that shares the same work hours and permissions can consist of hundreds of employees across multiple facilities. But any adjustment made is automatically applied to all individuals with that profile.

EASY CREDENTIAL ENROLLMENT

With the exclusive EasyEnroll, any reader can be an admin reader. When a credential is presented at a reader and the code is not recognized by the system, administrators can easily add new users to the system. Likewise, the 1301N USB Computer Proximity Reader allows you to read the credential code and insert it into Virtual Keypad or any software program.

EVENTS

Users can review system activity from the Events tab. Alarm notifications include:

- Alarm Events
- Arm/Disarm or Open/Close Events
- Troubles
- Sensor Activity
- Custom Action Notifications
- Access Events

Quick Search saves time when looking for a specific event. Enter a phrase and it narrows the system activity.

REPORTS

The Reports tab gives users the option to:

- Run reports
- Search results
- View scheduled and saved reports
- Automatically email reports on a schedule

SYSTEM TEST AND EMERGENCY CONTACT MANAGEMENT

Users can manage their own routine system tests whenever they need to. Virtual Keypad also gives them the freedom to change their emergency contact lists and verbal passcodes at any time. Any changes customers make are automatically updated in the monitoring center's automation software.

CONTROL OUTPUTS

Users are increasingly integrating their control panels with other technology and systems via outputs — each one programmed as a button in Virtual Keypad. Users can control outputs such as watering systems, garage or overhead doors and lighting.

MANAGE HOLIDAY DATES

Setting Holiday Dates provides the system with dates when the normal opening and closing schedules are not used. Virtual Keypad makes it easy to remotely manage holiday schedules.

COMMERCIAL AND RESIDENTIAL APPLICATIONS

Business owners appreciate the flexibility to manage those systems from their laptops at the office and from the app at home or on the road. For customers with multiple locations, the dropdown list makes it easy to switch from one system to another without needing to log out and log back in.

Residential users also appreciate the ability to control their systems from a laptop, tablet or app anywhere in their homes or while they are away from home.

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OUTPUTS		

AUTOMATION FEATURES

For commercial and residential users, adding Z-Wave to the system gives the convenience to control connected lights, thermostats, exterior door locks and other Z-Wave enabled devices.

The automation capabilities include grouping Z-Wave devices together creating Favorites. Users can define a set of parameters for their security systems and multiple Z-Wave modules, then give that set an easily remembered name for one-click control. For instance, they could create the "Good Night" Favorite that would turn out or dim connected lights, lock doors, adjust the thermostat, all with one click.

Favorites can also be set to activate along with specific system events. Additionally, Custom Actions gives users more options for creating actions, such as a Favorite that activates or deactivates Z-Wave devices within a specific time frame.

This integrates with popular home devices like Apple TV, Amazon Alexa and Google Home.

GEOFENCES

Geofencing uses the mobile device's location services to automatically activate favorites on the system. Favorites are activated when you enter or leave the boundary of your geofence area. Geofencing allows users to integrate Z-Wave® automation based on location services (GPS) on their cell phones. When the alarm system recognizes a fence has been exited or entered, it triggers Favorites to activate lights, locks, thermostats or garage doors.

ADVANCED REPORTING

Virtual Keypad's advanced reporting provides real-time status of all access control doors on a system. For companies with multiple access control doors across a large campus, this makes it easy to monitor plus lock or unlock doors with a single tap.

In addition to door status, customers also get 365 days of Access Granted and Access Denied reporting. This is a powerful tool to safeguard restricted areas such as IT rooms, bank vaults and other restricted areas.

NVR INTEGRATION

Large commercial customers have the ability to add dozens of NVRs into their systems and access them all through Virtual Keypad. To provide more video options with any DMP system, DMP also has NVR integrations with OpenEye, Hikvision, Eagle Eye and Digital Watchdog.

ACCESS CONTROL

Virtual Keypad delivers a feature-rich customizable package that is easily configured with one selection in Dealer Admin[™]. From managing access to preventing unauthorized intrusions and preserving video evidence, Virtual Keypad allows you to offer your customers the perfect balance of power, convenience and affordability all in a single, easy-toconfigure solution.

- Multi-system management
- 365 days of access records
- Customizable reporting
- Admin profiles

MOBILE CREDENTIALS

Instead of keeping track of a key fob or card, some people may prefer using their smartphones as their credentials. By using their mobile device as their credential, users can keep their phones in their pockets and simply tap or wave near the reader, which will automatically unlock the door using their mobile credential.

When new users are added and their credentials are assigned, those users will automatically receive an email with instructions on how to add Virtual Keypad and begin using their mobile credential. The expense and logistics of deploying traditional credentials is virtually eliminated, saving you time and handling or delivery costs. Unlike traditional prox cards, mobile credentials are nearly impossible to copy or clone and are less likely to be lost or stolen.

