

XR100 and XR500 Series

July 2007

Version 119 Software Update

Effective July 6th 2007, all XR100 and XR500 Series Command Processor panels are being manufactured with version 119 (7/5/07) software. This version is an update from the version 119 (6/25/07) software previously available and contains updated operation.

Updated Operation

▮ ▮ ▮ IMPORTANT UPDATE INFORMATION ▮ ▮ ▮

PANIC ZONE ACTIVATION

An XR500 or XR100 series panel using firmware version 119 (5/4/07 or 6/25/07) would encounter degrading panel functionality when all of the following occurred:

- A DMP 1100X Wireless Receiver **was not** attached to the panel.
- The Panic Alarm Output in Output Options **was programmed** with an output number.
- A panic trip event **was activated** from either a zone trip, user menu panic test, or from the keypad two button panic keys.

After all of the above had occurred then as the system was operated over a short period of time, panel functionality would degrade and eventually stop working. Performing a J16 reset allowed the panel to begin normal operation again until the next panic trip event occurred.

This issue did not occur when a **DMP 1100X Wireless Receiver was operating** on the system **OR** when the Panic Alarm Output in Output Options **was not** programmed with an output number.

This issue does not occur in version 118 of the XR500 or XR100 series software or any version before 119.

IMPORTANT NOTICE: DMP STRONGLY RECOMMENDS THAT ALL XR500 or XR100 SERIES COMMAND PROCESSOR PANELS OPERATING WITH VERSION 119 (5/4/07 or 6/25/07) SOFTWARE BE FLASH UPDATED WITH THE NEW SOFTWARE VERSION 119 (7/5/07).

DMP posted version 119 (5/17/07) to the DMP Dealer Direct website on 5/17/07. Manufacturing of new XR500 or XR100 series panels with version 119 (5/17/07) began on 6/16/07. Not all panels that have shipped since June 16th contain the 119 (5/17/07) software. Due to existing inventories, a number of panels continue to ship with older version 118 software.

DMP posted version 119 (6/25/07) to the DMP Dealer Direct website on 6/29/07 but no panels have been manufactured using this version.

The firmware version used in an XR500 or XR100 series panel can be determined by two methods.

1. Remote Link or System Link software can be used to remotely connect with the panel. At connection, a confirmation window is displayed indicating the model number, software version, and software date of the panel.
2. The software version can be viewed from the System Status keypad user menu.

Obtaining the New Software

XR100 and XR500 Series software update Version 119 (7/5/07) is available for download free of charge on the DMP Dealer Direct Website at <http://dmp.com/dealer>.