7360 and 7363 Icon Keypads
July 2009

Version 100 Software Update

Effective July 2009, all 7360 and 7363 Icon keypads are being manufactured with Version 100 (6/26/09) software. This version is an update from the Version 100 (9/17/07) previously shipped and contains updated operation.

Updated Operation

Keypad Sounder

The 7360 and 7363 keypad bus communication routine has been improved to better handle unusual electrical transients or noise that could be inducted onto the keypad bus.

Previously on rare occasions, electrical transients or noise could cause the keypad sounder to emit a short chirp.

Obtaining the New Software

To receive the updated software, return the keypad to DMP and simply indicate "Update to Latest Software" on the 5-digit RMA tag. The update will be done as a Warranty Repair at no charge, regardless of when the keypad was purchased. If a keypad is returned for other repair needs, this update will be done automatically as a standard part of the repair. If you need RMA tags, contact DMP Customer Service at 1-800-641-4282.