XT30 and XT50 Series Panels
July 2009

Software Update

Effective July 2009, all XT30 and XT50 Series panels are being manufactured with Version 102 (7/22/09) software. This version is an update from the Version 102 (6/16/09)] software previously shipped and contains updated operation.

Updated Operation

✷ ✷ ✷ IMPORTANT UPDATE INFORMATION ✷ ✷ ✷

Cellular Communication

The XT30/XT50 panel now properly resumes cellular communication after a Remote Link connect attempt for upload/download had failed due to a cellular network timeout.

Previously, on the rare occasion that a Remote Link connect attempt through cellular had failed, the panel's ability for any further cellular communication may have been impeded. The panel could have restored cellular communication ability on its own or a panel reset was required. An indication of this issue would be the loss of the next daily test via cellular communication.

This issue did not obstruct any communication from a panel over a dialer or network. Only cellular was affected.

This issue could only take place when all of the following occurred.

1. The panel software version was 102.
2. Cellular communication was used (built-in or Model 263, primary or backup).
3. Remote programming was occurring over cellular.
4. A REMOTE CONNECT ATTEMPT FAILED.

IMPORTANT NOTICE: IF ALL FOUR PARAMETERS ABOVE HAVE OCCURRED, DMP STRONGLY RECOMMENDS THAT ALL AFFECTED PANELS THAT ARE PROGRAMMED TO USE CELLULAR COMMUNICATION BE UPDATED TO VERSION 102 (7/22/09).

Obtaining the New Software

XT30/XT50 Software updates are available for download free of charge on the DMP Dealer Direct Website at http://dmp.com/dealer.

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