

9000 Series Wireless Keypads July 2010

Software Update

Effective July 29, 2010, all 9060 and 9063 Wireless Keypads are being manufactured with Version 200 (7/28/10) software.

Updated Operation

9063 Proximity Reader

In some cases the proximity reader of the 9063 keypad could become inoperable when the wireless communication to the control panel or repeater was momentarily interrupted. All other operations of the keypad, such as key presses, arming and disarming, etc were not affected.

Momentary interruptions, although rare, typically occur when the panel is put into programming, a repeater is powered down, or the XTL panel is reset for more than five seconds. Normal day to day operation should not cause any of these interruptions.

To regain proximity reader operation, the power to the wireless keypad (transformer and battery) would need to be removed and re-applied while the XTL or repeater were operating normally.

The new version 200 software allows for consistent proximity reader operation even during any momentary interruption.

Note: The 9060 keypads are not affected because they do not have a proximity reader.

Obtaining the New Software

To receive the updated software, return the 9063 keypad to DMP and simply indicate "Update to Latest Software" on the 5-digit RMA tag. The update will be done as a Warranty Repair at no charge, regardless of when the keypad was purchased. If a keypad is returned for other repair needs, this update will be done automatically as a standard part of the repair. If you need RMA tags, contact DMP Customer Service at 1-800-641-4282.

The image shows a 'REPAIR AUTHORIZATION' tag with the following handwritten details:

- Company: ALARM CO. NAME
- Address: ADDRESS
- City: _____
- Model No: MODEL
- Installation Site: _____
- Describe Problem: UPDATE TO LATEST SOFTWARE
- FOR DMP USE ONLY:
 - Received: _____
 - Repaired: _____
 - Parts Replaced: _____
 - Final Test: _____
 - Shipped: _____
 - Data Entry: _____
- Repair Voucher:
 - Model No: 157668
 - Installation Site: _____