

463G Digital Cellular Communicator

February 2011

Hardware Update

Effective February 4, 2011, all 463G Digital Cellular Communicators are being manufactured and shipped with Level D hardware.

Updated Hardware

Improved Cellular Operation

The 463G hardware has been updated to allow the XR500 Version 205 (1/25/11) and Version 207 software to automatically perform a cellular modem reset if the modem becomes unresponsive. This is a rare occurrence and if a 463G does not exhibit the symptoms below, this update is not necessary.

A symptom of this issue would be a missed checkin message that does not restore, or a failed daily Test Report that does not restore. If either of these conditions restore then this update is not necessary.

Obtaining Hardware Level D

To update, return any older Level C 463G to DMP and simply indicate "Update to Latest Hardware Level D" on the RMA tag. The update will be done as a Warranty Repair at no charge, regardless of when the 463G was purchased. If you need RMA tags, contact DMP Customer Service at 1-800-641-4282.