

## CellComRT August 2011

### Version 101 Software Update

Effective August 15, 2011 all CellComRT Cellular Alarm Communicators are being manufactured with Version 101 (8/08/11) software.

### Features

#### Remote Programming

The CellComRT now allows remote programming of XR100/XR500 panels from Remote Link over cellular communication. A panel software update is required.

A soon-to-be released revision of the XR100/XR500 Version 208 software will be required for the panel to support this feature and allow remote programming using the CellComRT communicator.

Remote programming will include upload and download of programming files, trapping of panels, request of events, and panel commands such as arming/disarming.

### Updated Operation

#### Improved Cellular Operation

The CellComRT software has been updated to allow the panel to automatically perform a cellular modem reset if the modem becomes unresponsive. This is a rare occurrence and if a CellComRT does not exhibit the symptoms below, this update is not necessary.

A symptom of this issue would be a missed checkin message that does not restore, or a failed daily Test Report that does not restore. If either of these conditions restore then this update is not necessary.

### Obtaining the New Software

To update, return any older CellComRT to DMP and simply indicate "Update to Latest Version 101 Software" on the RMA tag. The update will be done as a Warranty Repair at no charge, regardless of when the CellComRT was purchased. If you need RMA tags, contact DMP Customer Service at 1-800-641-4282.

**REPAIR AUTHORIZATION**

DO NOT SEND METAL CABINETS WITH CIRCUIT BOARD

PRINT CLEARLY THIS IS YOUR RETURN ADDRESS

Company Alarm Co. Name 157668  
Address Address  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Model No. 010001 SN \_\_\_\_\_  
Installation Site \_\_\_\_\_  
Describe Problem UPDATE TO LATEST SOFTWARE

Preferred return shipping method \_\_\_\_\_

FOR DMP USE ONLY

Received \_\_\_\_\_ By \_\_\_\_\_ Code \_\_\_\_\_  
Batch Test \_\_\_\_\_ In-Circuit Test \_\_\_\_\_ Functional Test \_\_\_\_\_  
Parts Replaced \_\_\_\_\_ By \_\_\_\_\_ Code \_\_\_\_\_

PCB  Missing  Box

Final Test \_\_\_\_\_  
Shipped \_\_\_\_\_ By \_\_\_\_\_  
Date Entry \_\_\_\_\_ By \_\_\_\_\_

KEEP THIS STICK FOR YOUR RECORDS

Repair Voucher  
Model No. 157668  
Installation Site \_\_\_\_\_