

XT30/XT50/XTL Series

October 2011

Version 108 Software Update

Effective October 24, 2011 all XT30/XT50/XTL Series panels are being manufactured and shipped with Version 108 (10/18/11) software.

The XT30/XT50/XTL Version 108 (10/18/11) software is now available for download on the DMP Dealer Direct Website at <http://dmp.com/dealer>.

Updated Operation

Use False Alarm Question

Requirements for the Issue:

The following issue resolved in Version 108 (10/18/11) software can only occur when an XT30/XT50/XTL panel is operating with any older Version 108 software. All other software versions previous to 108 are not affected. Version 108 software was first released in July of 2011 to support the USE FALSE ALARM QUESTION option in System Options.

In addition, this issue can only occur if both of the following programming is true:

- An All/Perimeter or Home/Sleep/Away arming system is being used (Area System not affected).
- The USE FALSE ALARM QUESTION option is programmed YES (Cancel Verify not affected and is default).

Operation Issue:

For a situation where a burglar alarm has occurred on an XT30 or XT50 and just afterwards a valid user code is entered during the short period of the transmit delay (default 30 sec.), an alarm message to be sent to the central station receiver could be terminated and not sent. The XTL is not affected in this situation and does send the message. Note: A user code entered after the message is sent doesn't affect that alarm message at the central station.

When the user code is entered on an XT30, XT50, or XTL either before or after the message is sent, the user doesn't see the "IS THIS A FALSE ALARM?" Yes/No question at the display and therefore doesn't have the opportunity to choose Yes because it is a false alarm or to choose No. Also, the bell output is turned off as intended but the display is cleared of the alarm.

Work Around:

A simple work around is to set the USE FALSE ALARM QUESTION option to NO which is the factory default. This activates the Cancel Verify operation which is not affected.

★ ★ ★ IMPORTANT UPDATE INFORMATION ★ ★ ★

If the USE FALSE ALARM QUESTION option must be selected YES, DMP strongly recommends that the panel be updated to Version 108 (10/18/11) software.

Obtaining the New Software

XT30/XT50/XTL Series software updates are available for download free of charge on the DMP Dealer Direct Website at <http://dmp.com/dealer>.