

XR100/XR500™ Series Panels

May 2012

Version 209 Software Update

Effective May 7, 2012, all XR100/XR500 Series panels are being manufactured with Version 209 (5/1/12) software. Version 209 (5/1/12) software is now available for download on the DMP Dealer Direct Website at <http://dmp.com/dealer>. This version contains the following updated operation.

Updated Operation

Network Initialization

The following issue only pertained to XR100/XR500 dialer only panels using Version 209 (4/3/12) software which was only available for download on the DMP Dealer Direct Website starting April 10, 2012. There were no panels manufactured with this version. This issue did not affect XR100N/XR500N (Network) panels

All panels with Version 209 (4/3/12) would attempt to initialize network operation after a remote update. When panels without network capability (XR100/XR500, dialer only) performed this operation after being updated through direct connect, an error occurred causing the panel software to not start.

If this issue occurred, the panel would need to be returned to DMP repair for an update at no charge regardless of when the panel was purchased.

With Version 209 (5/1/12) software, XR100/XR500 (dialer only) panels no longer attempt to initialize network operation on power up or software reset.

Entré Real Time Output Status Messages

Panels with Version 207 (12/27/10) and higher software continuously sent Real Time Output Status messages to Entré once per second instead of once when the state of an output changed (ON, OFF, PULSE, or TEMPORAL). As a result, the panel would occasionally fail to communicate other messages to Entré.

Obtaining the New Software

XR100/XR500 Series software updates are available for download free of charge on the DMP Dealer Direct Website at <http://dmp.com/dealer>.

As of June 11, 2012, inventory for the XR100/XR500 Series panels will be completely updated to Version 209 (5/1/12) software.