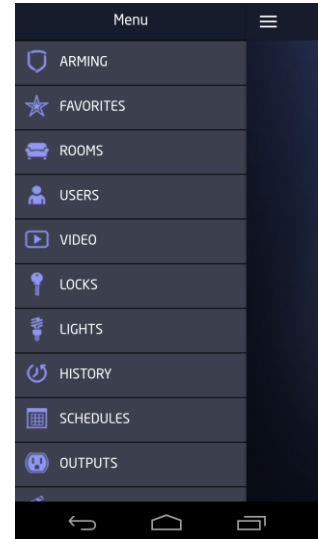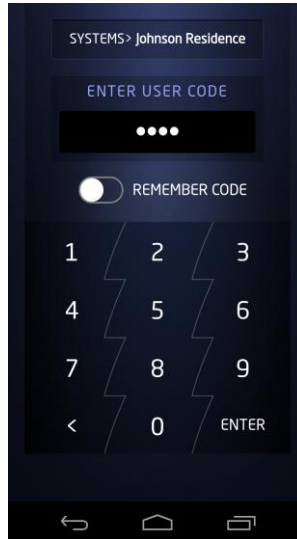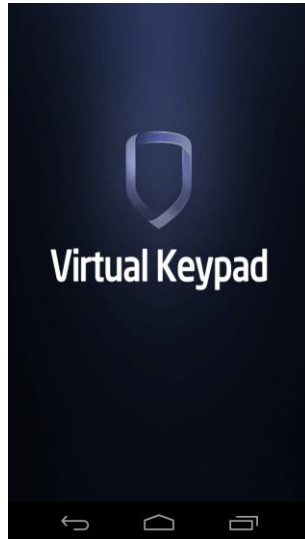# Virtual Keypad App Android

November 2014

Version 4.1 Software Update

Effective November 11, 2014, the Virtual Keypad™ App for Android phone/tablet systems will be updated to Version 4.1 Software.

Features

Updated Interface

The Virtual Keypad App now features a new, easy to navigate user interface. The interface is designed to resemble the 7800 Series Graphic Touchscreen Keypad to provide a consistent and familiar interface to the user.

The following features are available for the Virtual Keypad™ App when used with the following panels:

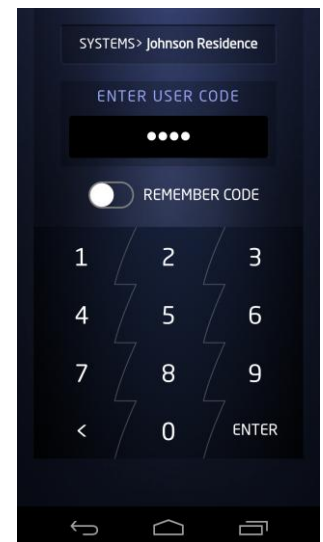XR150/XR350/XR550 panels with Version 103 (10/18/13) or higher software

XT30/XT50/XTL Series panels with version 116 (10/15/13) or higher software
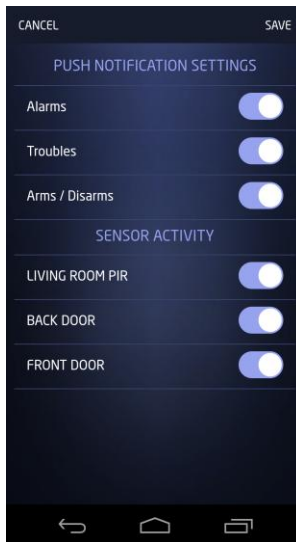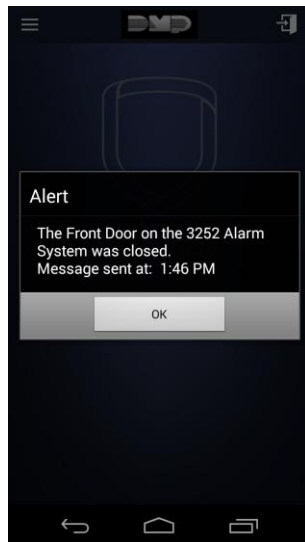

User Code Prompt

After completing the update to Version 4.1, the Virtual Keypad App now always requires a user code to be entered before allowing the App user control of their system. Once a valid user code is entered, the App displays the Armed Status screen

A user code may be permanently saved on the device by sliding the Remember Code option switch to ON at the Enter User Code screen before selecting enter. Saving the user code allows the App to automatically connect using the saved user code and not prompt the user each time the App is started. To disable the saved user code and allow the App to prompt for user code entry, go to Settings>System and toggle the Remember Code option switch to OFF.

Panel activity initiated by the App such as arming and disarming will be stored in the panel's Display Events using the user name programmed for the user code.

Push Notifications

The Virtual Keypad App now allows Push Notifications for system events such as alarm messages to be received at the device. The Push Notifications setting screen provides an ON/OFF toggle option for each of the following message categories. This allows the app user to select which messages they receive.
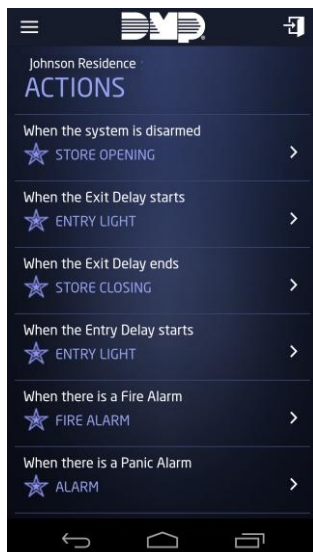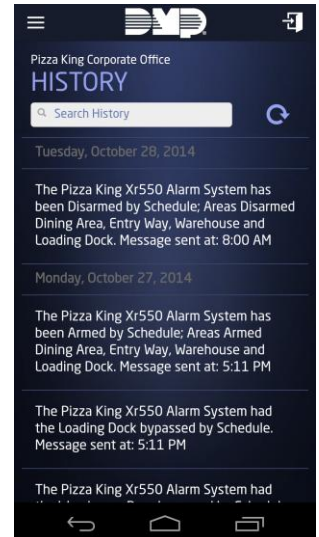
- Alarms
- Troubles
- Arming/Disarming
- Sensor Activity

When a category is enabled, the app user will receive notifications for all events in that category. The App settings are stored per user login so enabling a setting on a phone will cause the same notifications to appear on a tablet if that user is logged into both

The Sensor Activity option allows the option of displaying the activity of up to 10 system protection zones. This allows specific zone activity to trigger a push notification when a status change occurs, like the front door opening. Sensor Activity requires the dealer to enable this operation for the user separately using the vk.securecomwireless.com website.

History Tab

The App now provides a History tab to display recent push notification events from the panel. This list is populated based on the settings in the Push Notifications setting screen.

Actions Tab

An Actions tab has been added to the tab bar to give App users the option to activate Z-Wave Favorites when specific system events occur. For example, "When The Exit Delay Ends" a Favorite could activate that turns off the lights and makes changes to the thermostat.

Favorites can be assigned to activate for the following system events:

- When The System Is Disarmed
- When The Exit Delay Starts
- When The Exit Delay Ends
- When The Entry Delay Starts
- When There Is A Fire Alarm
- When There Is A Panic Alarm
- When There Is A Burglary Alarm (XT Series only)

XT Series User Code Management

From the Users tab of the Virtual Keypad App, users (Master Level only) can now Add, Edit and Delete users of XT and XTL Series Control Panels operating with Version 117 or higher software.

To add a user, tap the Add icon ⊕ in the Users tab. Enter the user's information in the User Settings screen.
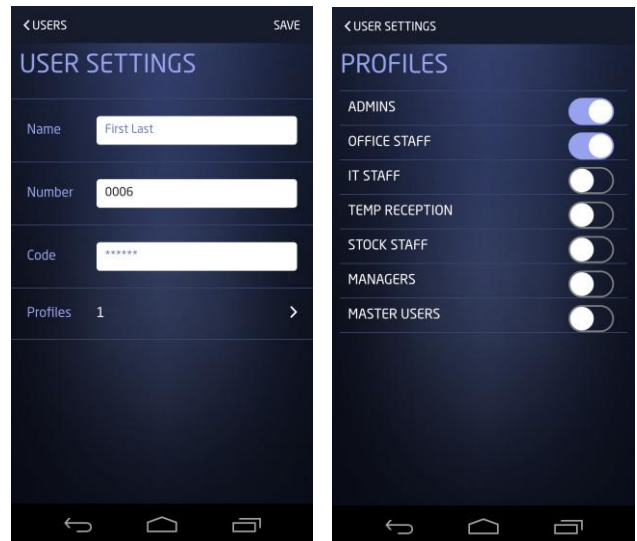
- User Name - Up to 16 Characters
- User Number - 1-30 for XTL/XT30 Series, 1-99 for XT50 Series. The next available user number is displayed by default. The user may enter a different number. Leading zeros are not required.
- User Code - Four digits
- Areas to Arm/Disarm - Select the arrow to choose areas by name. Select User Settings to return. This option only displays for Area systems.
- Master user – Standard user if OFF
- Temporary Code – The user is automatically deleted in seven days.
- Arm Only - No disarm authority

Selecting SAVE creates the user in the control panel.

To edit, select EDIT in the Users tab and select the EDIT icon next to the user.

To delete, select EDIT in the Users tab and select the DELETE icon next to the user.

To retrieve an updated list of users from the control panel, select the Refresh icon above the list of users.
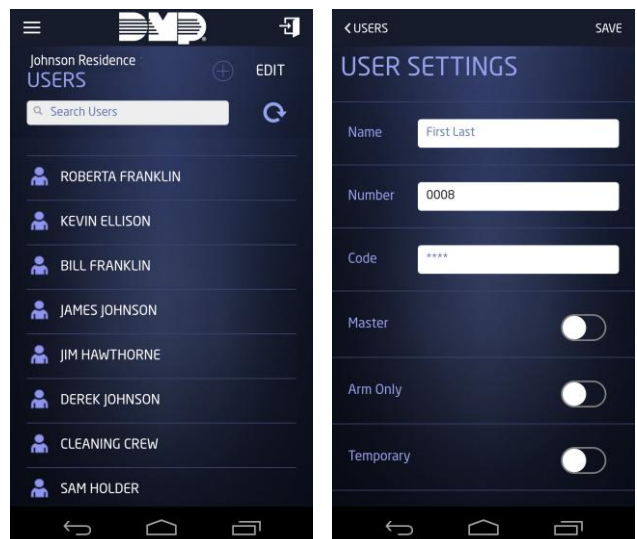
XR550 Series User Code Management

From the Users tab of the Virtual Keypad App, users can now Add, Edit and Delete users of XR550 Series Control Panels operating with Version 105 or higher software.

To add a user, tap the Add icon ⊕ in the Users tab. Enter the user's information in the User Settings screen.

- User Name - Up to 32 Characters
- User Number 1-9999 for XR550 Series Panels. The next available user number is displayed by default. The user may enter a different number. Leading zeros are not required.
- User Code - XR550 Series panels allow for 3 to 6 digit User Codes. Area System - enter 3 - 6 digits. All/Perimeter, Home/Sleep/Away, or Home/Away - enter 4 digits.
- Profiles - At least one profile must be selected and up to four may be assigned to the user. Profile 1 is selected by default.

Selecting SAVE creates the user in the control panel. To edit, select EDIT in the Users tab and select the EDIT icon next to the user. To delete, select EDIT in the Users tab and select the DELETE icon next to the user. To retrieve an updated list of users from the control panel, select the Refresh icon above the list of users.

Editing Jason Smith Home

Name *

XR550

Postal code

65803

Services

☑ App
☑ API

App access is required for the following to be enabled

Included Features

☑ Favorite Edit
☑ Z-Wave Device Edit
☑ Favorite Action Edit
☑ User Codes Management

Add-on Features

☑ Thermostats
☑ Lights
☑ Locks
☑ Video
☑ Sensor Activity

Enabling User Code Management

User Code Management is enabled by selecting a check box when a system is created or edited at vk.securecomwireless.com.
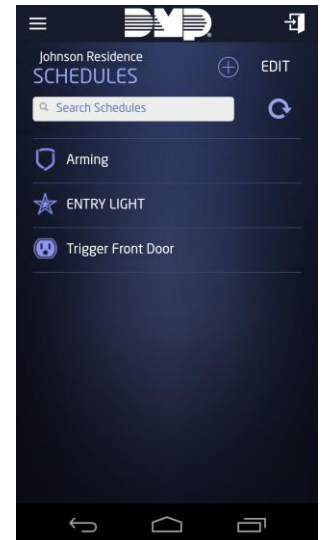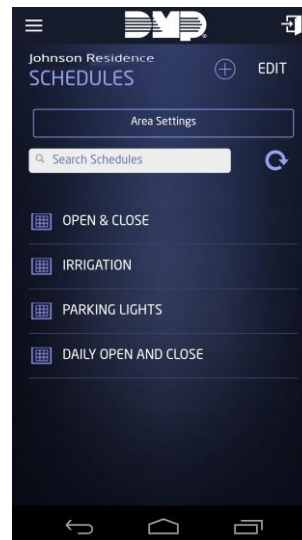
Note: Once enabled, the App user must select Reload Systems from the Settings tab for the Users tab to become available in the App.

Schedules

The Virtual Keypad App now allows users to view, add, edit and delete panel schedules for Arming/Disarming, Favorites, Outputs, and Doors.

The Schedules feature must be enabled by the dealer for each panel at vk.securecomwireless.com.

For additional information on these features, see the Virtual Keypad Help Page on the App.

Johnson Residence
SCHEDULES   ⊕ EDIT

Area Settings

🔍 Search Schedules

▦ OPEN & CLOSE

▦ IRRIGATION

▦ PARKING LIGHTS

▦ DAILY OPEN AND CLOSE

Johnson Residence
SCHEDULES   ⊕ EDIT

🔍 Search Schedules

🛡 Arming

★ ENTRY LIGHT

Trigger Front Door

The following feature requires the following control panel software.

XR150/XR350/XR550 Version 105 (4/10/14) or higher

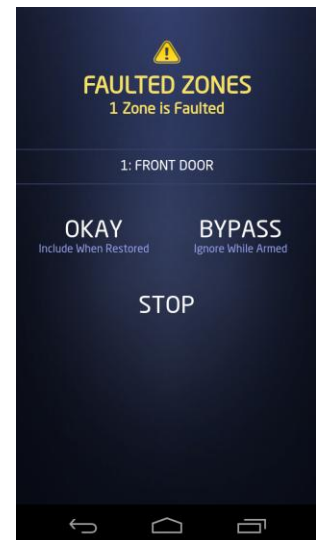XT30/XT50/XTL Version 117 (2/27/14) or higher

Faulted Zones

When arming the system, the Virtual Keypad App now alerts the user to any faulted zones and allows the zones to be force-armed, bypassed or the arming process to be stopped so that any problems with the zone can be corrected.

If there are any faulted zones encountered during the arming process, the App displays an alert message listing the faulted zones and buttons for Okay, Bypass and Stop.

Click **OKAY** to force arm the faulted zones. A zone that is force armed is restored into the system if it later returns to normal.

Click **BYPASS** to bypass all faulted zones. A zone that is bypassed remains bypassed until the system is disarmed.

Click **STOP** to stop the system from arming. Correct any zone problems and click the arming button again.

The following features require the following control panel software.

XR150/XR350/XR550 Version 106 (7/28/14) or higher

XT30/XT50/XTL Version 120 (10/30/14) or higher

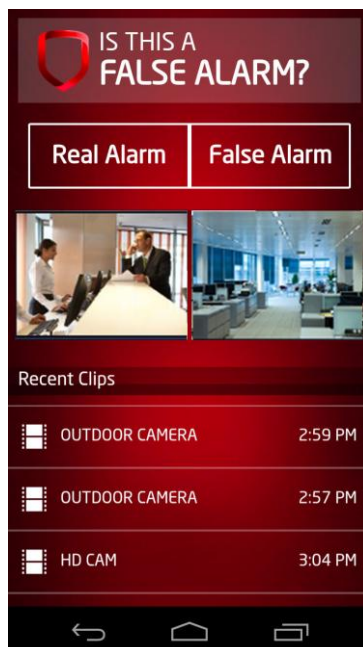The Door Control feature must be enabled by the dealer for each panel at vk.securecomwireless.com.

For additional information on these features, see the Virtual Keypad Help Page on the App.

Is This A False Alarm?

When the user opens the App from a burglary alarm Push Notification, "Is This A False Alarm?" is displayed. The user may tap Real Alarm to send an alarm verified message to the Central Station or False Alarm to cancel the alarm. A list of available cameras is displayed below to provide easy access to live video of the premises.
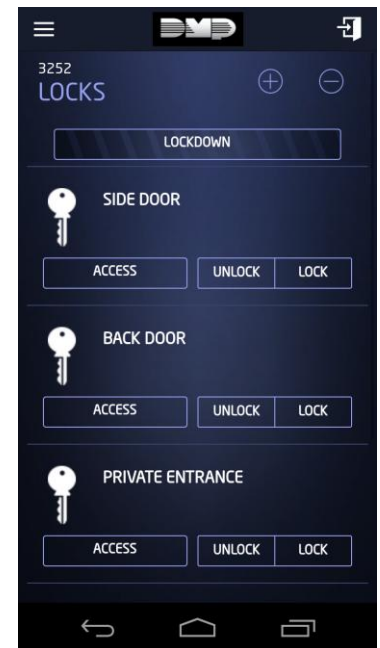
List of clips of less than 10 minutes old will be displayed. Tap on the clip to view. A message will display "There are no recent video clips for the system." if the most recent clips are older than 10 minutes.

If the Alarm is verified, the shield icon or the name of the area in alarm remains red until the system is disarmed.

Door Control and Lockdown

The Virtual Keypad App now allows users of XR150/XR350/XR550 control panels to lock, unlock and grant access to Door type devices from the Automation Tab. A Lockdown button is also provided to lock all public doors and Z-Wave locks in the system.

Obtaining the New Software

Virtual Keypad App updates are available for download free of charge from the Google Play Store.

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