vk.securecomwireless.com Dealer Website

April 2015

Version 1.2 Update

Effective April 10, 2015, the vk.securecomwireless.com Dealer Website has been updated to Version 1.2.

Features

Traffic Count

Dealers can now enable Traffic Count data to be displayed in the Virtual Keypad App for XR150/XR350/XR550 Series panels (Version 109 and higher), XT30/XT50 Series panels (Version 122 and higher), and XTL Series panels (Version 122 and higher). Click the Traffic Count check box to enable the control panel to report traffic count information to the App for Night and Exit type zones programmed in the panel for Traffic Count. When the system is armed, data from the 10 lowest numbered zones are reported to the App.

See the following Technical Updates for additional information:

- XT Series Version 122 (TU-0779)
- XR150/XR350/XR550 Series Version 109 (TU-0780)
- Virtual Keypad Android Version 4.4 (TU-0781)
- Virtual Keypad iOS Version 4.5 (TU-0782)
- MyVirtualKeypad.com Browser 1.6 (TU-0783)

Central Station Video Verification

The vk.securecomwireless.com Dealer Website now supports Video Verification of alarms. This feature provides a browser URL for each system to allow central station personnel to view for 30 minutes a live stream of a system's installed cameras just after receiving an alarm. Recorded Clips from the 10 minutes prior to the alarm are also available.

Checking the "Allow Video Verification to Security Agency" check box in the Dealer Settings page enables the Video Verification feature and allows the Video Verification check box to be displayed when creating a system.

Once enabled, select the method of authentication for the URL generated for each system.

\bigcirc Video URLs require personnel login to view video

Central station personnel must log into vk.securecomwireless.com to view the live camera stream from the URL when an alarm occurs.

\bigcirc Video URLs include Secure ID

If the central station is a third party and does not have access to a vk.securecomwireless.com login and password, choose this option to embed a Secure ID into the URL for each system. The Secure ID is used to authorize access to the live video stream. No password is needed to view the live camera stream. Click the Generate Secure ID button to create a Secure ID. Active and Primary will be selected by default. The Secure ID with Primary selected is embedded in the URL for each system. URLs that contain Secure IDs selected as active are authorized to view the live camera stream. Uncheck the active check box to disable access to URLs that contain that Secure ID.

Video Verification		
Allow Video Verification to Security Agence	y	
A URL is generated for each system that has Vide allow authorized personnel to view video in the e The URL will either require personnel to be logge view video, or a Secure ID may be embedded in th required to view video. Only the primary Secure ID URLs generated using any Secure ID that is curren view video.	eo Verification enable vent of an alarm on ti d in to SecureCom Win he URL so that a login D will be used to gene ttly active will allow p	d that will nat system. eless to is not rate URLs. ersonnel to
Video URLs require personnel login to vie	w video	
Video URLs include Secure ID		
Name	Active	
Nume		Primary
YOUR COMANY NAME SECURE ID 1		Primary



When adding a system, check the Video Verification check box to display the URL for the system's live video stream. This URL can be recorded in host automation software to be made available to personnel when an alarm is received from the system.



When an alarm occurs paste the URL into an internet browser to view the live stream. If the system is not in alarm, a message stating: "The selected system is not in alarm" will be displayed and access to the video is not allowed.

The selected system is currently not in alarm

Please verify the URL or try refreshing this page.



System Analytics

Dealers can now view System Analytics information for each system from the vk.securecomwireless.com website. Clicking System Analytics within a customer's navigation bar (see screen shot to the right) displays a daily report of multiple types of data for the selected system.

Main Graph

You may view data from a specific time frame by clicking the icons Week/Month/Year. Click Week to view the past 7 days. Click Month to view the past 30 days. Click Year to view the past 365 days. The Main Graph may be viewed as either a bar or line graph. You may choose the style by clicking on the graph style icons.

View: Week / Month/Year



Graph Data Thumbnails

Selecting a Graph Thumbnail for a data type from below the Main Graph displays an expanded view of the selected data and displays the title. The data available in the Graph Thumbnails are:

Current Signal Strength (dBm) Worst Signal Strength (dBm) Best Signal Strength (dBm) Retries - Cellular Retries - Network Panel AC Voltage (V) Panel Battery Voltage (V)

Refresh Information

Clicking on the Refresh Information button on the lower left of the screen retrieves the latest information from the panel and displays the information in a popup window.





Logged in as tim.smith

FEATURE UPDAT

