Model 400 USB Flash Module
August 2015

Version 100 Firmware Update

Effective August 7, 2015, Version 100 (7/19/15) firmware is available to update existing Model 400 Flash Modules in the field. The updated firmware will begin shipping with new manufactured models as current inventory is depleted which is estimated to occur in October 2015.

Updated Operation

Mac Compatibility

Previously, when a firmware RU file was placed on a flash drive using a Mac computer, the Model 400 was unable to update a control panel using that file. Version 100 (7/19/15) properly updates control panel firmware using an RU file downloaded to a Mac from the DMP website.

Obtaining the New Software

To update to Version 100 (7/19/15) firmware, return any 400 module to DMP and simply indicate "Update to Latest Software" on the 6-digit Repair Authorization Tag. The update will be done as a Warranty Repair at no charge, regardless of when the 400 was purchased. If a 400 is returned for other repair needs, this update will be automatically performed as standard repair procedure. If you need Repair Authorization Tags, contact DMP Customer Service at 1-800-641-4282.