FEATURE UPDATE

7800/9800 Series Graphic Keypads
March 2016

Version 108 Firmware Update

Effective April 18, 2016, all 7800/9800 Series Graphic Keypads will be manufactured with updated Version 108 (3/21/16) firmware. Version 108 (3/21/16) will begin shipping as current inventory is depleted which is estimated to occur late May 2016.
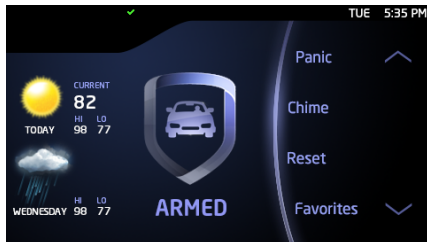
Features

SD Card Firmware Update

Keypads with Version 107 software provide the ability to use the Micro SD card slot to load Version 108 or higher firmware updates without the need to return the keypad to DMP.

Micro SD
Card Slot

Updating Firmware

1. Navigate to dmp.com/dealer_direct and select Software Downloads. Select the 7800/9800 Software Update download. Enter your information to receive a download link for the .zip files.
2. After download is complete unzip the files and save the unzipped files to the root directory of a Micro SD card.
3. Insert the Micro SD card into the Micro SD card slot on the right side of the 7800/9800 Series keypad.
4. Enter the Installer Menu (3577), choose KPD OPT and press CMD to go to the Restart Keypad screen just after Select Language.
5. Press RESTART. The keypad will load the new firmware from the Micro SD Card and then restart.
   Caution: Do not remove the Micro SD card or disrupt power during this process.
6. When the keypad restart is complete, remove the Micro SD card from the keypad.
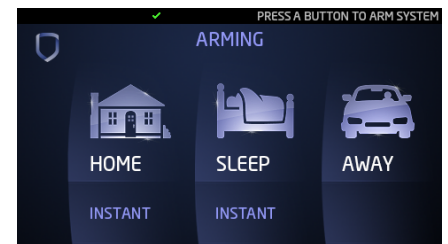
Carousel Navigation Arrows

Navigation arrows now display on the top and bottom of the carousel on the main screen to allow page up and page down of the carousel menu. The ability to touch and drag the carousel menu up and down is still an available option.

Instant Arm

In previous versions of the 7800/9800 Graphic Keypads, instant arming was only available during the exit delay. Now when selecting your arming option, INSTANT is displayed below your available arming options. Tap on INSTANT to disable the Exit/Entry delay and your system immediately arms.

Response Time Enhancements

Users will notice improved response time from the keypad when updated to Version 108 (3/21/16) and connected to either an XT Series panel with Version 124 (1/21/16) or an XR Series panel with Version 112 (3/22/16).

Obtaining the New Firmware

To update keypads prior to Version 107, return the 7800/9800 Series Graphic Keypad to DMP and simply indicate "Update to latest firmware" on the 6-digit Repair Authorization tag. If you need Repair Authorization tags contact DMP Customer Service at 1-800-641-4282.