

1139 Wireless Bill Trap Transmitter

October 2016

Hardware Update

All 1139 Wireless Bill Trap Transmitters are now being manufactured using Level D Hardware. The updated hardware will begin shipping on October 10, 2016.

Updated Hardware

Lever Alarm Switch

The 1139's Level D Hardware now features a more sensitive lever alarm switch which requires less pressure to be restored. This change helps prevent an inadvertent alarm trip from occurring. There is no change for detection of a bill being removed, that operation remains the same and is not an issue with the older Level C Hardware.

Internal Case Tamper Switch

The 1139's internal case tamper switch has been removed from the PCB. Now, to conduct an LED Survey, insert and remove a piece of paper or bill. If communication is confirmed, the LED flashes once when the paper or bill is inserted and once when it is removed.



Figure 1: 1139 Wireless Bill Trap Transmitter

Obtaining the New Hardware

If you have an 1139 Wireless Bill Trap Transmitter that exhibits an inadvertent alarm trip while a bill is still in place, it can be updated to Level D Hardware at no cost regardless of when it was purchased. Please submit an RMA request by following the process below:

1. Enter the Customer Return Center through the link at dmp.com/returncenter. Click **Create RMA Request**.
2. Verify your contact, billing, and shipping information and click **Continue** when you are finished making any changes.
3. Click **Continue** again.
4. Enter the product serial number in the **Serial*** field and click **Continue**.
Note: The product serial number is a 6, 7, or 8 digit number found on a small label on the product.
5. Select the correct product model from the **Model** drop-down menu and click **Continue**.
6. Review the product's warranty status and click **Continue** to move on with the return, or click **Go Back** to cancel the return.
7. If you are moving on with the return, add additional information on the **Repair/Update** page and click **Continue**.
8. Review the return information and, if everything is correct, click **Unit Information Correct - Continue** to submit the RMA.
9. Click **Complete RMA**. Then, select **Print RMA** and place the printed summary in the box with the unit you are returning.
Note: At any time, you can navigate back to the Customer Return Center website and view the status of your return by clicking on **View RMAs** on the home page.

To learn more about the Customer Return Center website or the RMA process, explore the resources available at dmp.com/returncenter.