

Virtual Keypad App™ Android & iOS

November 2016

Version 5.4 Update

Effective November 17, 2016, the Virtual Keypad App is updated to Version 5.4 (11/17/16) for Android and iOS software.

Features

On-Demand Monitoring

With Version 5.4 (11/17/16), users can now schedule on-demand monitoring from their app. This new feature allows dealers to charge a per-day monitoring rate during a specific period of time set by the user. For example, if users are planning to be away from their home or business for a vacation, they can use the Virtual Keypad App to set up monitoring during that period of time.

Schedule Monitoring

The first step to setting up monitoring is creating a schedule.

1. In the **Add** section, tap the **Starts** date and select the date when monitoring should begin. See Figure 1.
 2. Tap the **Ends** date and select the date when monitoring should end. A total dollar amount and number of days appears below the selected dates.
- Note:** Monitoring can only be scheduled in 24-hour increments.
3. Tap **Schedule** to finalize the monitoring schedule.

Add a Card

Once a schedule is selected, the user will be prompted to add a credit or debit card. Users can add multiple cards and switch between them.

1. When the card information screen appears, enter the card **Number**, **Exp Month**, **Exp Year**, and **CCV**. See Figure 2.
2. Tap **Done**. The card will be charged for the selected schedule's total amount.

View and Delete Schedules

Once monitoring is scheduled, users have the option to view or delete their schedules by tapping **Scheduled** at the top of the **Monitoring** screen. All scheduled monitoring periods are shown. To delete a scheduled period tap the delete icon.  See Figure 3.

When a schedule is deleted, any remaining unused 24-hour periods are credited to the user's account and shown at the bottom of the **Add** tab as **Credited Days**. The credits are not applied to the user's credit or debit. The next time the user schedules a monitoring period, the credited days will be applied to that schedule. The user will only be charged for time that is above and beyond the available credits.

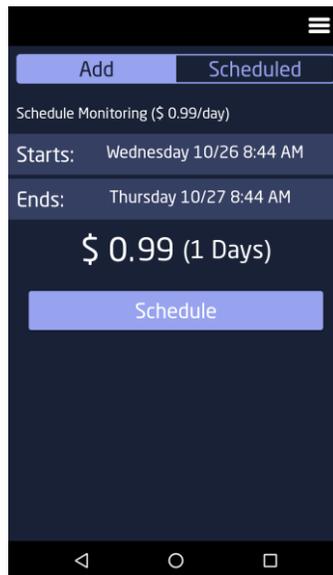


Figure 1: Enter Card Information

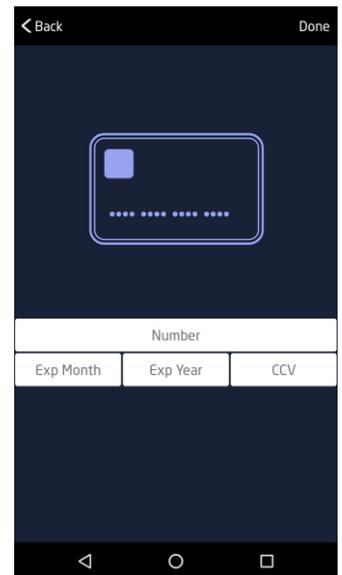


Figure 2: Schedule Monitoring

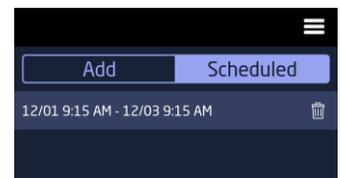


Figure 3: View or Delete Scheduled Monitoring

Tile and List View

Version 5.4 (11/17/16) allows users to switch between the tile and list view on the following screens.

- Favorites
- Doors
- Lights
- Schedules
- Profiles

Tap the tile or list icon in the top right side of the screen to switch between the two views.  See Figures 4 and 5.

Reorder

On the **Favorites**, **Doors**, and **Lights** screens, users can now reorder the items in both the tile and list views. To reorder items, tap the add/edit/delete icon and choose **Reorder**.  Touch the move icon and drag the item to the desired position.

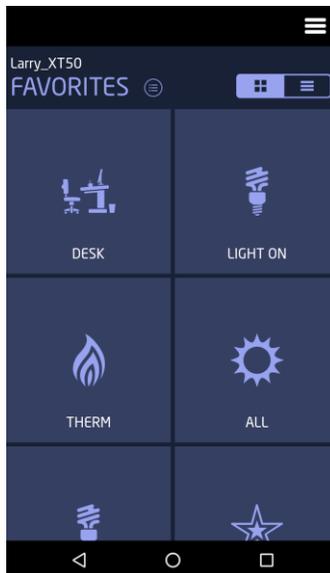


Figure 4: Tile View



Figure 5: List View

Previous and Next Clip Viewing

With Version 5.4 (11/17/16), users can easily view multiple recorded clips by using the **Previous** and **Next** buttons. Also, the last viewed clip is highlighted in the clips list.

1. Navigate to the **Cameras** screen.
2. Select a camera.
3. Tap the clips icon. 
4. Select a clip to view.
5. Tap **Previous** or **Next** to continue viewing recorded clips. See Figure 6.

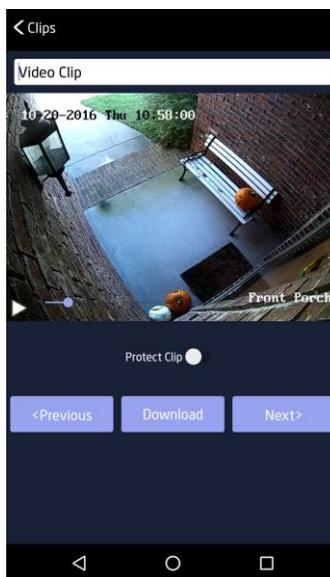


Figure 6: Previous and Next Buttons

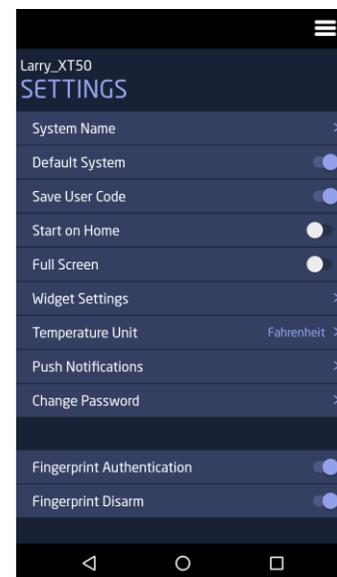


Figure 7: Enable Fingerprint Disarm

Disarm with Fingerprint

The Virtual Keypad App offers a new way for users to disarm their systems. Now, they can navigate to **Settings** and enable the **Fingerprint Disarm** feature. See Figure 7. If enabled, the app will ask for fingerprint authentication when a user tries to disarm the system.

Enhanced Display

The Virtual Keypad App display has been optimized for newer mobile devices.

New Logo Size

Now, the dealer logo area can accommodate files that are up to 240 pixels tall and up to 600 pixels wide. If dealers would like to update their logo file to a larger size, they can visit their Dealer Admin account and upload a new file.

2G Network Shutdown

Do you have all your 2G accounts upgraded already? The end of 2G is near. On December 31st, 2016, all AT&T 2G systems will cease to operate. This will affect your XT and XTL Series panels with built-in GSM cell modules, as well as your 263G and 463G cellular modules.

For all SecureCom Wireless customers, we have customized reports available to you that list your current 2G communicators still in use.

Get your company's custom report by emailing CustomerService@securecomwireless.com or calling us at 877-300-8030. Find out which of your accounts are still on 2G and update them before it's too late.

Visit <https://www.dmp.com/2GSunset/> for more information.