

XTLplus Series

April 2017

Version 125 Firmware Update

Version 125 (4/28/17) firmware is now available for download on the DMP Dealer Direct Website at <http://dmp.com/dealer>.

Effective April 28, 2017, all XTLplus Series control panels will be manufactured with updated Version 125 (4/28/17) firmware. All inventory will be updated and begin shipping immediately.

*** IMPORTANT UPDATE INFORMATION ***

XTLplus Communication

The following issue only occurred in panels operating with:

- Version 125 (9/29/16) software, released to the DMP website on 10/10/16.
- Version 125 (12/29/16) software, released to the DMP website on 1/5/17.

The reason for implementing this new version is a problem recently found with the transmission of signals via Wi-Fi or Cellular communication if local AC power is removed from the panel. This new firmware version corrects these communication signals.

It is essential that all units shipped with the firmware versions listed above be upgraded to Version 125 (4/28/17). These units were shipped between November 7, 2016 and April 27, 2017. See Figure 1 for the firmware version date code location on an XTLplus PCB.

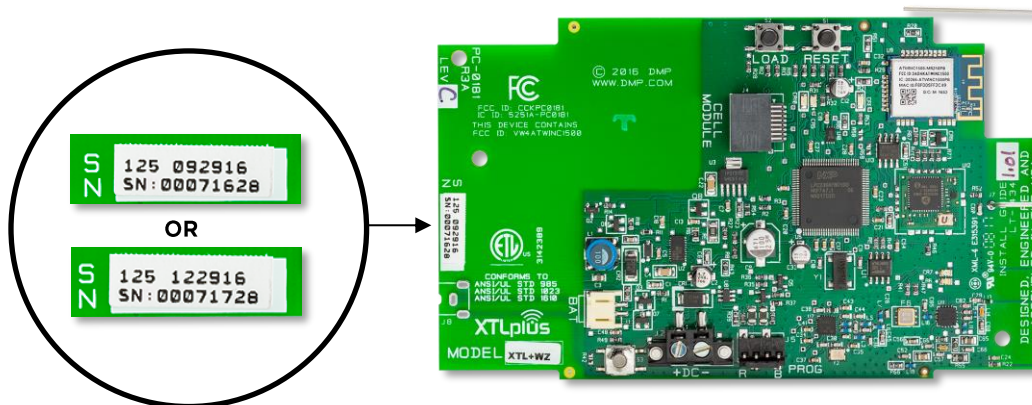
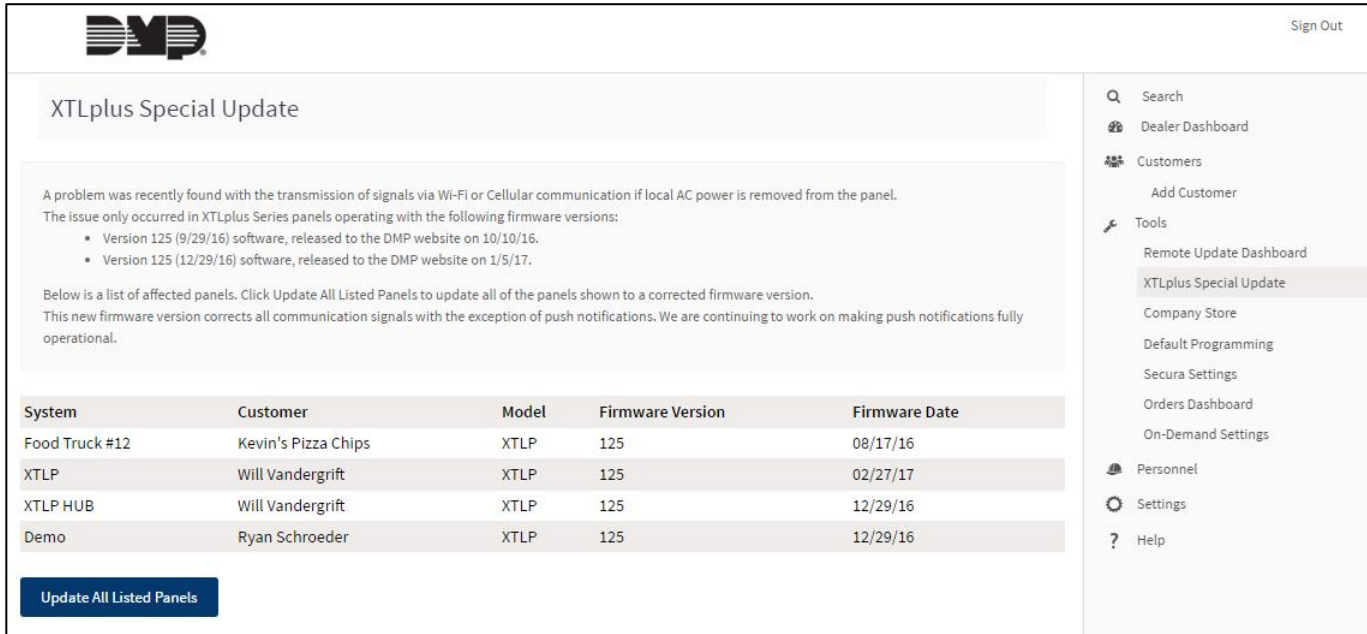


Figure 1: Firmware Version Date Code Location

*** IMPORTANT UPDATE INFORMATION ***

Obtaining the New Firmware

Affected panels that have been added to Dealer Admin can be viewed and updated by logging in and choosing **XTLplus Special Update** from the **Tools** section of the side menu. See Figure 2. XTLplus panels using only a 265C Cellular Communicator for signal transmission will not be charged a firmware upgrade fee.



The screenshot shows the Dealer Admin web interface. At the top left is the DMP logo. The main header area is titled "XTLplus Special Update". Below this, a text box explains a problem with signal transmission via Wi-Fi or Cellular communication if local AC power is removed. It lists two firmware versions affected: Version 125 (9/29/16) and Version 125 (12/29/16). Below the text is a table of affected panels. At the bottom left of the main content area is a blue button labeled "Update All Listed Panels". On the right side, there is a vertical sidebar menu with various options. The "Tools" section is expanded, and "XTLplus Special Update" is highlighted.

System	Customer	Model	Firmware Version	Firmware Date
Food Truck #12	Kevin's Pizza Chips	XTLP	125	08/17/16
XTLP	Will Vandergrift	XTLP	125	02/27/17
XTLP HUB	Will Vandergrift	XTLP	125	12/29/16
Demo	Ryan Schroeder	XTLP	125	12/29/16

Figure 2: XTLplus Special Update Option

For XTLplus Series panels that have not been added to the Dealer Admin site, there are two options for updating to the new firmware version. Either add them to the Dealer Admin site to perform the update, or download the firmware update file from the Software Downloads section of the Dealer Direct site. Once the firmware update file is downloaded, use a laptop with Remote Link™ or a Model 400 USB Flash Module to update the panel while on site.