

XT30/XT50, XTLplus™, SecurityGateway™, and SecuraHub™ Series

August 2017

Version 171 Firmware Update

Version 171 (8/24/17) firmware is now available for download on the DMP Dealer Direct Website at dmp.com/dealer_direct.

Effective August 25, 2017, all XT30/XT50, XTLplus, SecurityGateway, and SecuraHub Series panels will be manufactured with updated Version 171 (8/24/17) firmware. All inventory will be updated and begin shipping immediately.

Compatibility

- XT30/XT50 Series Panels
- XTLplus Series Panels
- SecurityGateway Series Panels
- SecuraHub Series Panels

Wi-Fi Connection Stability

It has come to our attention that a limited number of XT30/XT50 Series panels with firmware previous to Version 171 (8/24/17) and Wi-Fi-only reporting capability (through a 763 Wi-Fi Interface Module) may not switch from the first IP to the second IP if communication to the first IP fails. Updating to Version 171 (8/24/17) firmware will correct this issue.

Additionally, any panel using Wi-Fi will benefit from increased stability by using this new firmware version. We highly recommend updating all XT30/XT50, XTLplus, and XTLplus derivative panels (SecurityGateways and SecuraHubs) using Wi-Fi to Version 171 (8/24/17) firmware.

Although it is unlikely that the panels you have installed will encounter this type of issue, we strongly suggest updating any panels that fit the descriptions above to Version 171 (8/24/17) firmware as soon as possible to avoid any chance of a missed signal or service call.

In addition to increased Wi-Fi stability, Version 171 (8/24/17) also offers a number of upgrades including these features:

- 738Zplus Z-Wave™ Interface Module support
- Output arming types
- Sunrise/sunset schedules
- Activation checks for Verizon™ cellular modules

Obtaining the New Firmware

Affected XT30/XT50, XTLplus, and XTLplus derivative panels (SecurityGateways and SecuraHubs) that have been added to the Dealer Admin site can be viewed and updated by logging in and choosing **XT/XTLplus Special Update** from the **Tools** section of the side menu. See Figure 1.

Panels using only a 263 Series Cellular Communicator or a 265C Cellular Communicator for signal transmission will not be charged a firmware upgrade fee.

For XT30/XT50, XTLplus, SecurityGateway, or SecuraHub Series panels that have not been added to the Dealer Admin site, there are two options for updating to the new firmware version.

- Add them to the Dealer Admin site to perform the update.



- Download the firmware update file from the Software Downloads section of the Dealer Direct site. Once the firmware update file is downloaded, use a laptop with Remote Link™ or a Model 400 USB Flash Module to update the panel while on site.

If you have any questions or concerns about implementing this firmware update, please contact DMP Technical Support by calling 1-888-436-7832 or e-mailing techsupport@dmp.com.

The screenshot shows the SecureCom wireless Dealer Dashboard. The main content area is titled "XT/XTLplus Special Update". It contains several paragraphs of text explaining the update, including a note that there is no cellular remote update charge. Below the text is a table with one row of data. At the bottom left of the main content area is a button labeled "Update All Listed Panels". On the right side, there is a navigation menu with the "XT/XTLplus Special Update" option highlighted with a blue box.

SecureCom wireless Sign Out

XT/XTLplus Special Update

It has come to our attention that a limited number of XT30/XT50 Series panels with Version 125 firmware and Wi-Fi-only reporting capability (through a 763 Wi-Fi Interface Module) may not switch from the first IP to the second IP if communication to the first IP fails. Updating to Version 171 (8/24/17) firmware will correct this issue.

Additionally, any panel using Wi-Fi will benefit from increased stability by using this new firmware version. We highly recommend updating all XT30/XT50, XTLplus, and XTLplus derivative panels (SecurityGateways and SecuraHubs) using Wi-Fi to Version 171 (8/24/17) firmware.

Although it is unlikely that the panels you have installed will encounter this type of issue, we strongly suggest updating any panels that fit the descriptions above to Version 171 (8/24/17) firmware as soon as possible to avoid any chance of a missed signal or service call.

In addition to increased Wi-Fi stability, Version 171 (8/24/17) also offers a number of upgrades including these features:

- 738Zplus Z-Wave™ Interface Module support
- Output arming types
- Sunrise/sunset schedules
- Activation checks for Verizon™ cellular modules

Note: There is no cellular remote update charge for this update.

System	Customer	Model	Firmware Version	Firmware Date
1987	Pizza King	XT50	125	12/29/16

[Update All Listed Panels](#)

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 - XT/XTLplus Special Update**
 - Default Programming
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Figure 1: XT/XTLplus Special Update Option