

7800 Series and 9800 Series Graphic Touchscreen Keypads

January 2018

Version 110 Firmware Update

Effective February 5, 2018, all 7800 Series and 9800 Series Graphic Touchscreen Keypads will be manufactured with updated Version 110 (12/18/17) firmware. Updated units will begin shipping as current inventory is depleted.

Features

Standard Keyboard

Users and technicians now have the option to use a standard keyboard on Graphic Touchscreen Keypads when entering letters and symbols. This feature provides an easier way to enter zone names, network names, and passwords. Users can easily alternate between the different keyboard options by pressing ABC for uppercase letters, abc for lowercase letters, !@# for special characters and symbols, and 123 for numbers and the number pad. See Figure 1.



Figure 1: Standard Keyboard

Programmable Carousel Menu

Users now have more control over what displays in the carousel menu. When Options is pressed in the carousel menu, the following items can be selected to display in the carousel menu or deselected to be removed from the carousel menu: Chime, Reset, Easy Exit, and Check In.

Wi-Fi Status Icon

Users who have Wi-Fi-enabled panels will now see a Wi-Fi status icon displayed at the top of the keypad. This allows users to identify the current network status of their system. When the Wi-Fi icon is present, the system is connected to the network. When the Wi-Fi icon is hidden, the system is not connected to the network.

Chime Icon

With Version 110, when Chime is enabled, the Chime icon will now display on all Graphic Touchscreen Keypads connected to that system.

Obtaining the Firmware

For keypads with Version 107 (4/20/15) or higher software, use a Micro SD card to load firmware updates. It takes approximately five minutes to complete a firmware update.

Dealers who have custom branded keypads and are meeting their monthly sales quota will receive new MicroSD cards with custom-branded Version 110 firmware in the coming weeks. Do not update to Version 110 until receiving the new custom-branded MicroSD card with Version 110 firmware. Please contact your DDM for more information.

1. Navigate to DMP.com/Dealer_Direct and select Software Downloads from the navigation menu.
2. Select 7800 or 9800 Series Graphic Keypads Version 110 (12/18/17) Software Update.

3. Click Download and enter Your Name, Your Company, and Email information.
4. After the .zip download is complete, unzip the files and save them all to the root directory of a FAT32 format Micro SD card.
5. Insert the Micro SD card into the Micro SD card slot on the right side of the keypad.
6. Press Options in the carousel menu and press the Installer Options icon.
7. Enter **3577** (INST) at the keypad and select **KPD OPT**.
8. Press **CMD** until **Restart Keypad** displays.
9. Press **Restart**. Do not remove the Micro SD card or disrupt power during this process.
10. The update is successful when the keypad returns to the home screen. Remove the Micro SD card.