

Dealer Admin

January 2018

Version 1.7.5 Update

Effective January 8, 2018, the Dealer Admin site (dealeradmin.securecomwireless.com) is updated to Version 1.7.5.

Features

Replace Panel Option

The Dealer Admin Site now offers the ability to replace a panel's programming. If a panel is damaged, you can send programming from the server directly to a replacement panel. You can also retrieve programming from a new panel, if necessary.

To replace a panel's programming, follow these steps:

1. If you are using an EASYconnect™ connection type, program your company's App Key into the replacement panel to allow Dealer Admin to establish an EASYconnect™ connection.
2. Navigate to the panel's **System Information** page on Dealer Admin and click **Edit**.
3. Click **Replace Panel**. See Figure 1.

The screenshot shows the 'Edit System Page' for 'Marge's Diner'. The page title is 'Editing Marge's Diner' with a 'Test Connection' button. The system details are as follows:

- System Name: Marge's Diner
- System Version: 172 (12-06-17)
- Edit Service Address: +
- System Type: XR Series (150/550)
- Connection Type: EASYconnect
- Account Number: 1, 3541
- Serial Number: 00000206, with a 'Replace Panel' button
- Remote Key: Remote Key

At the bottom, there is a 'Virtual Keypad Services' section with a checked checkbox for 'Virtual Keypad App & Website Access' and a 'Reload System Info' button.

The right sidebar contains a navigation menu with the following items:

- Search
- Dealer Dashboard
- Customers
 - Add Customer
- Marge's Diner
 - System Information
 - System Analytics
 - System Reports
 - Remote Update
 - Full Programming
 - Automation
 - XR Schedules
 - User Codes
 - Profiles
 - Print Programming
- Tools
- Personnel
- Settings
- Help

Figure 1: Edit System Page

4. Enter the **Serial Number** of the replacement panel. Keep in mind, the replacement panel must be the same model as the original panel. See Figure 2. Also, now is a good time to verify that the App Key you programmed into the replacement panel matches the App Key shown on screen.

Figure 2: Replace Panel Window

5. Choose to either **Send Programming To New Panel** or **Retrieve Programming From New Panel**. See Figure 2. If you choose to send programming, any programming already set in the replacement panel will be overwritten. See the table below for more information on which programming options are sent or retrieved:

Programming Options	Send Programming to New Panel	Retrieve Programming from New Panel
Communication	Yes	Yes
Network Options	Yes	Yes
Messaging Setup	Yes	Yes
Device Setup	Yes	Yes
Remote Options	Yes	Yes
System Reports	Yes	Yes
System Options	Yes	Yes
Bell Options	Yes	Yes
Output Options	Yes	Yes
Output Information	XT30/XT50 and XR150/XR550 only	XT30/XT50 and XR150/XR550 only
Output Setup	XTLplus only	XTLplus only
Output Groups	XR150/XR550 only	XR150/XR550 only
Status List Display	XR150/XR550 only	XR150/XR550 only
Area Information	Yes	Yes
Zone Information	Yes	Yes
Key Fobs	Yes	Yes
Lockout Code	No	No
Schedules	Yes	Yes

Programming Options	Send Programming to New Panel	Retrieve Programming from New Panel
Profiles	XR150/XR550 only	XR150/XR550 only
User Codes*	No	Yes
Favorites	No	Yes
Z-Wave™ Devices	No	Yes
Push Notification Settings	Yes	No

* Along with sending the programming listed above, the server retrieves user codes from the replacement panel.

- Once the send or retrieve programming process has completed, you will be taken to the system's **Full Programming** options. From there, you can make additional changes, if necessary.