Version 2.0 Update

Effective July 23, 2018, the Tech APP is updated to Version 2.0. The following features are available.

Features

Recent Systems

Upon opening the Tech APP Version 2.0 and after searching for systems, your most recent system searches are available for you to view, giving you a quicker option to view systems you have recently accessed. See Figure 1.

System Location

You can now view system addresses with just a tap of an icon. When you see a location icon, tap it to view the location on the map and tap the location icon on the map to view the address for that system. See Figure 2.

Quick Support

Tap the phone icon to call DMP Technical Support. See Figure 2.

System Photo

You can now add a system photo to each system page. Tap the circle icon at the top of the screen to add a system photo. See Figure 3.

Status Icon Legend

When you see an orange icon, press and hold that icon until the icon legend displays. The icon legend gives you information on specific system information like if a system is experiencing AC trouble, an alarm, low battery, poor cell communication, a trouble, or if the system is armed. See Figure 4.
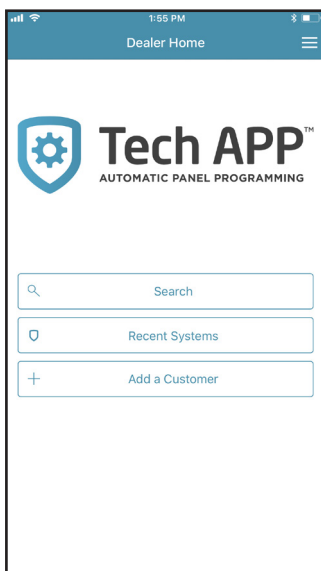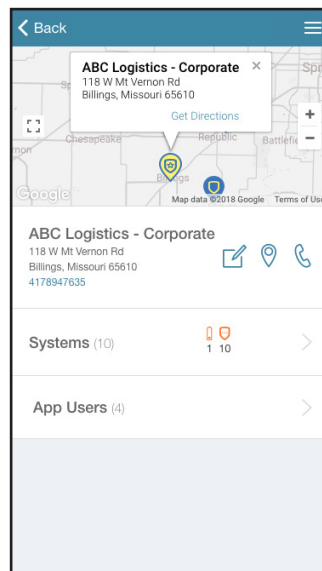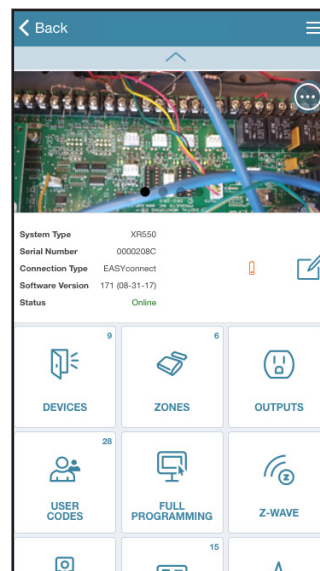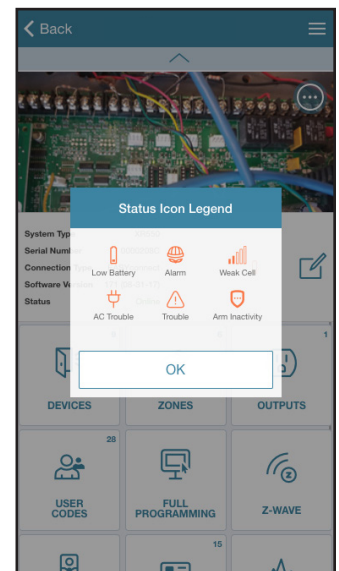

Figure 1

Figure 2

Figure 3

Figure 4

Tech Notes

Technicians and system operators now have the ability to create notes in the Tech APP when installing and programming a system. This gives operators the ability to communicate to technicians about specific system information before they start on an installation and allows technicians to communicate with other technicians on exactly where a control panel is located in a home or building.

Anyone who has access to a system in the Tech APP or in Dealer Admin can see these notes and can quickly access them on the system information screen.

Sensors to Zones

Sensors are now called Zones in the Tech APP. Tap the Zones card on the system information screen to create, edit, and view zones. See Figure 3.

Obtaining the New Software

Tech APP updates are available for download, free of charge, from the Google Play Store and the App Store.