

FEATURE UPDATE

Version 2.1.1 Update

Effective October 23rd, 2018, the Tech APP is updated to Version 2.1.1. The following features are available.

Features

XLTtouch Compatibility

XLTtouch Panels are now available as an option in the **System Type** dropdown menu on the **System Information** screen. With Version 2.1.1, when viewing a list of systems for a customer, the XLTtouch system type has now been added to the list of available options to choose from.

Improved Camera Support

In System Information, when video is enabled, the maximum number of supported cameras has increased with Tech App 2.1.1. This change allows users to see up to 16 SecureCom Video™ or Digital Watchdog™ cameras when using the Virtual Keypad App™ and VirtualKeypad.com. No updates to the app or website are required to enable this feature.

Hikvision™ NVR Support

You can now add Hikvision NVR's through the Tech APP. When enabled in **System Information** under the **Third Party Integrations** tab and added in the **Video** section, the cameras can be viewed using the Virtual Keypad App™ and VirtualKeypad.com.

Follow the directions below to enable this feature:

1. On the **Navigation Screen** for the system, click the **Edit** icon next to the **Software Version**.
2. Scroll to the bottom of the page. Under **Third Party Integrations**, select the toggle to enable Hikvision integration. You will know you have enabled integration when the toggle is **Blue**.
3. Select the **Back Arrow** to go back to the **Navigation Screen**.
4. Select **Video**.
5. Next to Hikvision, select the **+** button.
6. Enter the Network Address, Username and Password for the NVR, and the HTTP and RTSP (Real Time Streaming Protocol) ports found under **NAT** in **Configuration Settings** of the NVR or via your network router if manually mapping ports.
7. Click **Save**.

OpenEye™ Support

You can now enable the OpenEye integration through the Tech APP and view which OpenEye NVR's have been added to the system. Once enabled in **System Information** under the **Third Party Integration** tab, the NVR's can be connected and viewed using the Virtual Keypad App™ and VirtualKeypad.com.