

Level 104 Hardware Update

Effective January 10th, 2019, all XTLtouch Series Panels are being manufactured with updated Level 104 Hardware.

Features

1122 Supervision

The following issue was reported from the field on 5 XTLtouch control panels with 1122's installed. On these 5 units, the XTLtouch would report the 1122 units as missing even though the units were still functioning. DMP Engineering determined that this problem was caused by the 1122 units operating at the slower end of their tolerance range combined with the crystal on the XTLtouch operating at the faster end of its tolerance range. This caused a slight timing mismatch between the XTLtouch and the 1122 check in.

The Level 104 hardware update addresses this issue by adjusting the crystal of the XTLtouch to allow it to work with an 1122 having a crystal at the slower edge of its tolerance range. Due to the low number of instances we do not recommend sending in XTLtouch units that have not been installed, nor is there a need to update units that are already in the field. Please contact DMP Tech Support at 1-888-436-7832 for any questions.