

Version 6.20.0 Update

Effective September 24th, 2019, the Virtual Keypad app for iOS and Android is updated to Version 6.20.0. The following features are available:

Features

Unlock Access Control Doors from Doorbell View

Virtual Keypad now supports unlocking doors controlled by 734 or 1134 Wiegand Interface Modules from doorbell view.

Multiple Video Doorbell Support

Virtual Keypad now supports adding up to 8 doorbells to a system. To allow customers to set up and use doorbells in Virtual Keypad, you must enable them in Dealer Admin:

1. Log in to [Dealer Admin](#).
2. Locate the customer, then select their system's account number.
3. The **System Information** page opens. Press **Edit** near the bottom of the page.
4. Scroll down to **Video**.
5. Select the number of doorbells that you want to enable in Virtual Keypad.
6. Press **Save**.

Enhanced Z-Wave Thermostat Support

This feature allows Graphic Touchscreen Keypads to receive, display, and send thermostat temperature data from 1 °F to 99 °F (-17 °C to 37 °C).

Enhanced thermostat support requires XT or XR Series Version 192 and Graphic Keypad firmware Version 203. All systems that do not have built-in Z-Wave also require 738Zplus Version 105. For more information, refer to the following feature updates:

- [XT Series Version 192 \(TU-1086\)](#)
- [XR Series Version 192 \(TU-1100\)](#)
- [Graphic Keypads Version 203 \(TU-1065\)](#)
- [738Zplus Version 105 \(TU-1097\)](#)

Show and Hide User Codes

Users can now toggle the visibility of user codes on systems where they have permission to view user codes.

To enable this feature in Dealer Admin, complete the following steps:

1. After finding the customer, select their name.
2. In **App Users**, find the user's row and select the More icon, then select **Edit**.
3. Find the applicable system's row and select **View User Codes**, then press **Save**.

To access user codes, open the Virtual Keypad app and enter your user code. Tap the menu icon and select **Users**. To show user codes, tap **Show Codes**. To hide codes, tap **Hide Codes**.

Obtaining the New Software

This Virtual Keypad app update is available for download, free of charge, from the Google Play™ store and the App Store®.