

Update

Effective September 12th, 2019, Dealer Admin™ (dealer.securecomwireless.com) is updated to Version 2.29.0 and the Tech APP™ is updated to version 2.4.0. The following features are available:

Features

Custom Roles

In addition to Administrator, Operator, Sales Person, Sales Manager, Video Verifier, Technician, and Accountant, Dealer Admin now gives you the ability to create custom roles. This enables you to choose the Dealer Admin and Tech APP features that personnel have permission to manage. To access custom roles, go to **Personnel > Custom Roles**. For more information about Dealer Admin and Tech APP roles, refer to Table 1.

Feature	Available Permissions	Application
Day/Time Schedule	Schedule Days and Times	Dealer Admin, Tech APP
System Test Only	Enable Disable	Dealer Admin, Tech APP
Customers	Hidden View Only View, Add, and Edit View, Add, Edit, and Delete	Dealer Admin, Tech APP
Systems	View Only View, Add, and Edit View, Add, Edit, and Delete	Dealer Admin, Tech APP
App Users	Hidden View Only View, Add, Edit, and Delete	Dealer Admin, Tech APP
Personnel	Hidden View Only View, Add, Edit, and Delete	Dealer Admin
User Codes	Hidden View Only View, Add, Edit, and Delete	Dealer Admin, Tech APP
Schedules	Hidden View Only View, Add, Edit, and Delete	Dealer Admin
Profiles	Hidden View Only View, Add, Edit, and Delete	Dealer Admin, Tech APP
Customer List	Allow Access Deny Access	Dealer Admin
Dealer Settings	Allow Access Deny Access	Dealer Admin
Receivers	Allow Access Deny Access	Dealer Admin
Login as Customer	Allow Access Deny Access	Dealer Admin
Sensor Reset	Allow Access Deny Access	Dealer Admin

Feature	Available Permissions	Application
Service Request	Allow Access Deny Access	Dealer Admin
Remote Update	Allow Access Deny Access	Dealer Admin, Tech APP
Bulk Remote Update	Allow Access Deny Access	Dealer Admin
Remote Update Dashboard	Allow Access Deny Access	Dealer Admin
Dealer Analytics	Allow Access Deny Access	Dealer Admin
Reports & Analytics	Allow Access Deny Access	Dealer Admin
Marketing Central	Allow Access Deny Access	Dealer Admin
Billing & Pricing	Allow Access Deny Access	Dealer Admin
System Analytics	Allow Access Deny Access	Dealer Admin, Tech APP
Cellular Sunset	Allow Access Deny Access	Dealer Admin
Fast Programming	Allow Access Deny Access	Dealer Admin, Tech APP
Full Programming	Allow Access Deny Access	Dealer Admin, Tech APP
Print Programming	Allow Access Deny Access	Dealer Admin
Default Programming	Allow Access Deny Access	Dealer Admin
Mass Programming	Allow Access Deny Access	Dealer Admin
Automation	Allow Access Deny Access	Dealer Admin
View Stored User Codes	Allow Access Deny Access	Dealer Admin, Tech APP
Tech Tools	Allow Access Deny Access	Tech APP

Table 1: Features and Permissions

Bulk User Code Import (Dealer Admin + XR550 only)

Import User Codes with a CSV template from Dealer Admin or a Remote Link export file.

To perform a Bulk User Code Import, complete the following steps.

1. After finding the customer, select their system's account number.
2. Additional options become visible in the menu. Select **User Codes**.
3. Select **CSV Import**, then select **Download CSV Template**.
4. Enter the user name, user code, and profile number in the appropriate columns (required). If necessary, enter an external number.

 **Note:** If you enter an external number, the user is imported with a card credential type. Otherwise, the user is imported with a code credential type.

5. Save and close the template.
6. On the system **User Codes** page in Dealer Admin, select **CSV Import**.
7. A file upload dialog opens. In **Import From**, choose whether to import from a CSV or Remote Link file.
8. Press the Upload File button and select the saved template.

Obtaining the New Software

Tech APP updates are available for download, free of charge, from the Google Play™ store and the App Store®.