

FEATURE UPDATE | OCTOBER 2019

Updated Products

Effective October 28th, 2019, the following products are updated:

Product	Version
Dealer Admin™ (dealer.securecomwireless.com)	2.33.0
Tech APP™	2.4.3
Virtual Keypad™ for Android	6.21.0
Virtual Keypad™ for iOS	6.21.0
VirtualKeypad.com	2.19.0

Features

Video Only App Package

Dealer Admin and Tech APP now include a **Video Only** package that is viewable in the Virtual Keypad app and on VirtualKeypad.com. As with any other app package, you can tailor the selections to suit your customer's needs. When creating or editing a system, **Video Only** is an available option in **System Type**.

Customer Referrals

Gain more customers and grow your business with Customer Referrals. This feature allows your existing customers to send referral forms to their connections. To enable and access referrals, log in to Dealer Admin and go to **Settings**. This feature also enables you to create custom messages outlining incentives for referrals and new customers.

After enabling referrals, existing customers can text a link to their contacts from Virtual Keypad. When the contact opens the link, they are directed to fill out a contact form. After they submit the form, the contact's information is populated on the Dealer Admin **Customer Referrals** page.

Improvements

12-Digit User Code Support

Dealer Admin, Virtual Keypad, and Tech APP now support creating and editing users with 3-12 user code digits. For more information, refer to the appropriate panel and module programming guides.

Add Invalid Cards (Virtual Keypad)

Virtual Keypad now enables you to quickly add users from **History** when an invalid code event occurs. When you select **Add Card**, Virtual Keypad opens the Add User pane and auto-fills the card's internal number.

Obtaining the New Software

Virtual Keypad app and Tech APP updates are available for download, free of charge, from the Google Play™ store and the App Store®.