

FEATURE UPDATE | APRIL 2020

Version 2.01 Update

Effective April 28th, 2020, all Remote Link™ software will be manufactured with Version 2.01 (4/24/20). The following features are available:

Features

Panel Version 201 Support

Remote Link now supports the following features from XR Version 201 and XT Version 201:

New Communication Type: Network

The new **Network** communication type has been added to **Device Setup** for XR Series panels.

Custom Action Enhancements

System events can now trigger custom actions.

For more information about features from Version 201, refer to the following panel feature updates:

- [XR Series Version 201 Feature Update \(TU-1139\)](#)
- [XT Series Version 201 Feature Update \(TU-1142\)](#)

Improvements

Duplicate Connection Issue Resolution

Enhances how systems handle duplicate connections when using Dealer Admin, Virtual Keypad, and Remote Link. User code information has been added to specific system event notifications such as Arming/Disarming, Door Access, Output ON/OFF, Remote Panic, and Cancel/Verify to resolve issues where the user who triggered the event was not accurately displayed.

Enhanced Modem Activation Validation

The validation procedure for modem activation has been enhanced to ensure that a single modem cannot be activated on multiple systems in Remote Link.

Error Handling UX Improvements

Improvements have been made to Remote Link to improve user experiences with the interface when errors occur and dialogs are displayed as a result.

Obtaining the New Software

Remote Link Version 2.01 (4/24/20) is available for download, free of charge, at DMP.com/Dealer_Direct.

Important Future Update

In upcoming Remote Link Version 2.02, **Messaging Setup** will no longer be available in the **Program** menu for panels with firmware Version 202 and higher. If you have customers that still want to receive SMS messages for panel events, refer them to VirtualKeypad.com. To manage notifications, go to the **Notifications** tab. In **Recipients**, select any of the applicable notification types: **Push**, **Text**, or **Email**. For more information, refer to the VirtualKeypad.com Help article "[Custom Notifications](#)".



The screenshot shows a 'Recipients' section with a plus icon. It contains two rows of recipient information:

Recipient	Push	Text	Email
SOPHIE NAMIR	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
TOM LONDON	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>