

Version 9.4 (10/17/23) Feature Update

Entré Security & Access Management software has been updated to Version 9.4 (10/17/23).

Performance Improvements

Update to Java 17

In order to support Oracle's long-term supported versions, Entré 9.4 and later requires Java 17.

Update to Apache Tomcat 10

To stay current with Java 17, Entré 9.4 and later now requires Apache Tomcat 10.

Support for OpenJDK

For Entré deployments that require a non-Java solution, Entré 9.4 and later supports OpenJDK solutions. Installers can now direct Entré to a Java or OpenJDK instance.

Entré Installer Update

This update removes Java from the Entré installer file. The standalone client is now its own button in the Entré installer. Users will have to download Java or a Java alternative separately before updating their software to Entré 9.4. For more information on software requirements and instructions, refer to the [Entré Installation, Setup, and Server Maintenance Guide \(LT-2494\)](#).

Cellular VPN Default Report Update

This update allows Entré NOC and Enterprise customers to have a default report. This report includes the partition, account number, name, SIM, phone number, and direct cell IP. For upgrades, these reports can be imported from **C:\Program Files\DMP\Entre\sampladata\V9_4_0_Reports**.

Operator Report Update

This update allows you to view operator profiles and permissions from a SQL Server report. This report can be ran from the database Stored Procedures **dbo.OperatorProfilePermissionReport**.

Panel Firmware in Extended Status Update

This update adds the last known firmware version in the **Extended Status** tab in Entré.

Panel Firmware Compatibility

This update adds support for all XR Series features with Version 221 and below.

Obtaining the New Software

Entré Security & Access Management software Version 9.4 (10/17/23) is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.4 (10/17/23), please complete the [Pre-Upgrade Checklist \(LT-1782\)](#) before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the [Entré Installation, Setup, and Server Maintenance Guide \(LT-2494\)](#).

For more information about Entré, visit the [Entré Software](#) page.