

TECHNICAL UPDATE | FEBRUARY 2024

Version 9.4.1 (2/15/24) Technical Update

Entré Security & Access Management software has been updated to Version 9.4.1 (2/15/24).

Performance Improvements

Lockdown Messages Update

Entré treats lockdown messages as recognizable messages.

Profile Association Update

If a panel had new users automatically sent via Profile association but already had a Duress User programmed on the panel, the sent users would overwrite the existing panel users. This update will allow for sent users to be added to the panel without overwriting existing panel users.

Duplicate Area Number Update

Multiple areas cannot be programmed with the same area number in the **Edit Panel** or **Areas** sections in Entré.

Event Photo Module Update

In the standard Entré client, personnel photos will display for a user when checking the event photo module for door events.

Duress Users Update

Multiple Duress Users cannot be assigned to a single profile on a panel.

Event History Update

Outputs are recorded as events and show in the event history in Entré.

Obtaining the New Software

Entré Security & Access Management software Version 9.4.1 (2/15/24) is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.4.1 (2/15/24), please complete the [Pre-Upgrade Checklist \(LT-1782\)](#) before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the [Entré Installation, Setup, and Server Maintenance Guide \(LT-2494\)](#).

For more information about Entré, visit the [Entré Software](#) page.