Virtual Keypad Update

Effective June 23rd, 2020, VirtualKeypad.com is updated to Version 2.26.0 and the Virtual Keypad apps for Android and iOS are updated to Version 6.29.0. The following features are available:

Display Doors and Areas by Profile *VirtualKeypad.com, iOS, Android*

Virtual Keypad now allows users to view only the doors and areas they can access according to their profile. This feature ensures that only the most relevant information is displayed to each user. It also prevents users from viewing information about restricted doors and areas, such as armed status.

Sensor Reset (End Lockdown) *VirtualKeypad.com, iOS, Coming soon to Android*

For users with profiles that have both **Sensor Reset** and **Lockdown Override** enabled, a **Sensor Reset** button is displayed on the **Settings** page in Virtual Keypad. When a lockdown is in progress, a user can end the lockdown and restore a system by performing a sensor reset.

Requirements

These features require that **Store User Codes** is turned on for each applicable system in Dealer Admin. No additional configuration is required.

To enable **Store User Codes** for a system, complete the following steps:

1. Log in to Dealer Admin.
2. Find the customer and select the relevant account number.
3. The **System Information** page opens. Press **Edit**.
4. Turn on **Store User Codes**.
5. Press **Save**.