TECHNICAL UPDATE

Version 192 (8/6/19) Date Code Update

Effective August 7th, 2019, all DualCom Communicators are being manufactured with updated Version 192 (8/6/19) firmware.

Updated Functionality

DualCom communicators connected to the ECP bus of a Honeywell® panel and Armed Stay using the Virtual Keypad™ app would incorrectly indicate Armed Away on the arming status screen when refreshed. Updated Version 192 (8/6/19) firmware resolves this issue.

Obtaining the New Firmware

DualCom firmware updates are available, free of charge, at dealer.securecomwireless.com or DMP.com/ Dealer_Direct.