FEATURE UPDATE

Version 192 Firmware Update

Version 192 (6/26/19) firmware is now available on dealer.securecomwireless.com or for download at DMP.com/Dealer_Direct.

Effective August 5th, 2019, all DualCom Communicators will be manufactured with Version 192 software. Included in this update:

Feature

System Analytics

DualCom communicators have been updated to send hourly cell signal and cell tower IDs to Dealer Admin. You can use this feature to more precisely troubleshoot cellular communication issues.

Enhancement

LTE Modem Support

DualCom communicators will no longer display NO TOWER in the diagnostics menu for LTE modems when it should be displaying NO SIGNAL or NOT REGISTERED. The panel will now check the signal strength of the LTE modem and will display NO SIGNAL if the modem cannot connect to the tower, and NOT REGISTERED if the LTE modem has not been registered with SecureCom Wireless.

Improved User Code Support

Previously when adding user codes to a system that has Z-Wave™ devices but no Z-Wave locks learned in, the user codes would be sent out to Z-Wave locks that do not exist, causing the communicator to reset. Version 192 firmware resolves this issue.

Obtaining the New Firmware

DualCom firmware updates are available, free of charge, at dealer.securecomwireless.com or DMP.com/Dealer_Direct.