Version 181 Update (6/27/18) for XR150/XR550 Series Panels

Version 181 (6/27/18) firmware is now available for download on the DMP Dealer Direct website at DMP.com/Dealer_Direct.

Effective July 23, 2018, all XR150/XR550 Series control panels will be manufactured with updated Version 181 (6/27/18) firmware.

Updated Functionality

When using the Virtual Keypad™ app with XR150/XR550 Series control panel 181 (5/30/18) firmware, users who have Lockdown Override enabled in their profile may have been experiencing complications when attempting to perform any of the following functions:

- Bypass a zone

- Enter a user's profile

- Use access control

- Cancel/Verify an alarm

Updating to the new XR150/XR550 Series control panel Version 181 (6/27/18) firmware now allows users who have Lockdown Override enabled in their profile to successfully perform these functions from the Virtual Keypad app.

DMP recommends that dealers who have updated XR150/XR550 Series control panels to Version 181 (5/30/18) firmware update to Version 181 (6/27/18) firmware as soon as possible.

Obtaining the New Firmware

Firmware updates are available for download, free of charge, on the DMP Dealer Direct website at DMP.com/Dealer_Direct.

If you have any questions or concerns about implementing this firmware update, please contact DMP Technical Support by calling 1.888.436.7832 or e-mailing techsupport@dmp.com.