

Dealer Admin

January 2018

Version 2.0

Effective January 29, 2018, the Dealer Admin Site (dealeradmin.securecomwireless.com) is updated to Version 2.0. The following features are available.

Features

Customer Dashboard

The Dealer Admin Site now offers a new Customer Dashboard. The Customer Dashboard replaced the Dealer Dashboard and displays a Customer Systems Map and a Customer Systems List, and a New Customers Graph. These features allow you to view your entire customer base at a glance, in a list, or view your new customer data in a graph. You can also search for specific customers. See Figure 1.

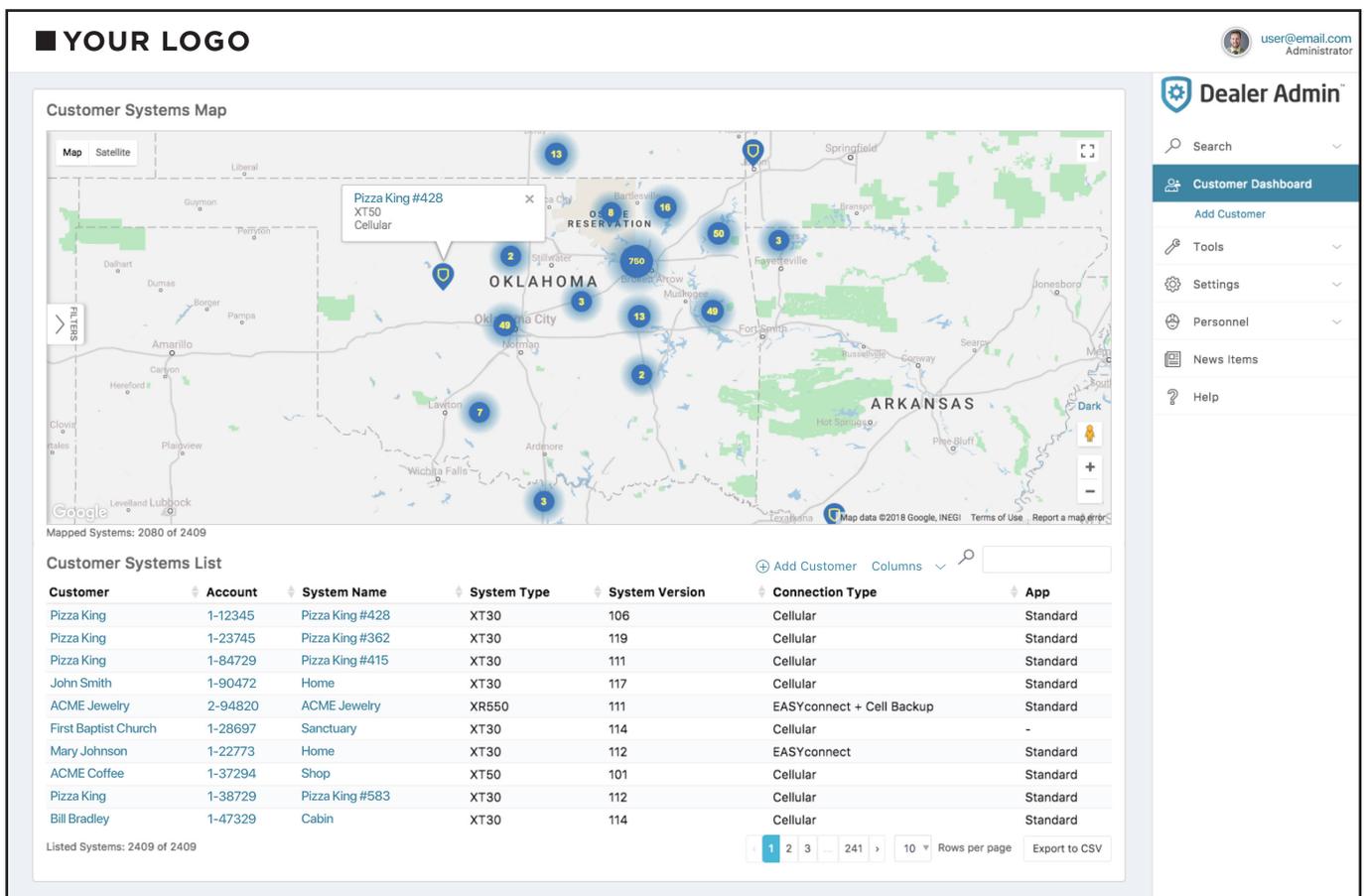


Figure 1: Customer Dashboard

Technician Roles

You can now create and assign roles to technicians on the Dealer Admin Site. Assigning roles allows technicians to use the Tech APP™ to program and access customer systems during authorized times. It also removes their ability to access the Dealer Admin Site. Follow the directions below and refer to Figure 2 to create and assign the technician's scheduled authority.

Create and Assign a Role

1. Click **Personnel** in the navigation panel.
2. Click **Personnel List**.
3. Click **Add Personnel**.
4. Enter a **First** and **Last Name**, **Email**, and upload an optional **User Image**.
5. Select **Technician** from the **Authority** drop-down menu.
6. Click **Create New Role**.
7. Assign a **Name**, **Description**, and **All Day** or **Start** and **End Times** to the role.
8. Choose whether or not to **Observe Daylight Savings Time**.
9. Select a **Time Zone**.
10. Select specific days of the week for the role to use.
11. Click **Save**.

The screenshot displays the Dealer Admin interface for editing a role. The main content area is titled 'Editing t davidson@email.com'. It features several input fields: 'First Name' (Trevor), 'Last Name' (Davidson), and 'Email' (tdavidson@email.com). A 'User Image' section shows a photo of a man with glasses and a red shirt. Below the photo is a 'Choose File' button and the text 'No file chosen'. To the right, there are dropdown menus for 'Authority' (Service) and 'Role' (Weekend Only). The 'Weekend Only' role configuration includes a 'Name' field (Weekend Only), a 'Description' field (Role for weekends), and two checked checkboxes: 'All Day' and 'Observe Daylight Savings Time'. The 'Time Zone' is set to 'Central Standard Time'. A 'Days' section has checkboxes for Sun, Mon, Tue, Wed, Thu, Fri, and Sat, with Sun and Sat checked. At the bottom left, there are 'Save' and 'Cancel' buttons. The right sidebar shows the 'Dealer Admin' navigation menu with options like 'Customer Dashboard', 'Tools', 'Settings', 'Personnel', 'News Items', and 'Help'. The top right corner shows the user profile 'user@email.com Administrator'.

Figure 2: Create and Assign a Custom Role

Dealer Reports

The Dealer Admin Site now allows you to run reports on your customers. Click **Dealer Reports** under **Tools** in the navigation menu. From here, you can either **Run Customer Report** or **Run App User Report**. Click a report type and then filter the results, search for specific customers, or export the report into a CSV, Excel, or PDF document.

Navigation Menu

You may notice some of the menu items in the navigation panel have been re-arranged. Now, you will find **Remote Update Dashboard** and **Dealer Reports** under **Tools**, and **Dealer**, **Default Programming**, and **On-Demand** under **Settings**. Your dealer settings page can be found by clicking **Dealer** under **Settings**. See Figure 3.

The screenshot shows the Dealer Admin interface. At the top left is a placeholder for 'YOUR LOGO'. The main header area displays 'Dealer Settings (Your Company Name)' with 'Save' and 'Cancel' buttons. The main content area is divided into three sections: 'Account Information', 'Logos', and 'Video Verification'. Under 'Account Information', there is a 'Basic Information' section with fields for Name, Street 1, Street 2, City, State/Province, Zip/Postal Code, and Country. An 'App Key: A0553G7X' is displayed in a green box. The 'Logos' section contains 'Contact Information' fields for Phone 1, Phone 2, Email, and Website. The 'Video Verification' section contains 'Social Information' fields for Facebook and Twitter. On the right side, there is a 'Dealer Admin' sidebar with a search bar and a navigation menu including 'Customer Dashboard', 'Add Customer', 'Tools', 'Settings', 'Personnel', 'News Items', and 'Help'. The footer contains the copyright notice: '© Copyright 2018 - SecureCom Wireless. All rights reserved - v.2.0.0 6/25/2015 1'.

Figure 3: Dealer Settings