Dealer Admin

January 2018

Version 2.0

Effective January 29, 2018, the Dealer Admin Site (dealeradmin.securecomwireless.com) is updated to Version 2.0. The following features are available.

Features

Customer Dashboard

The Dealer Admin Site now offers a new Customer Dashboard. The Customer Dashboard replaced the Dealer Dashboard and displays a Customer Systems Map and a Customer Systems List, and a New Customers Graph. These features allow you to view your entire customer base at a glance, in a list, or view your new customer data in a graph. You can also search for specific customers. See Figure 1.

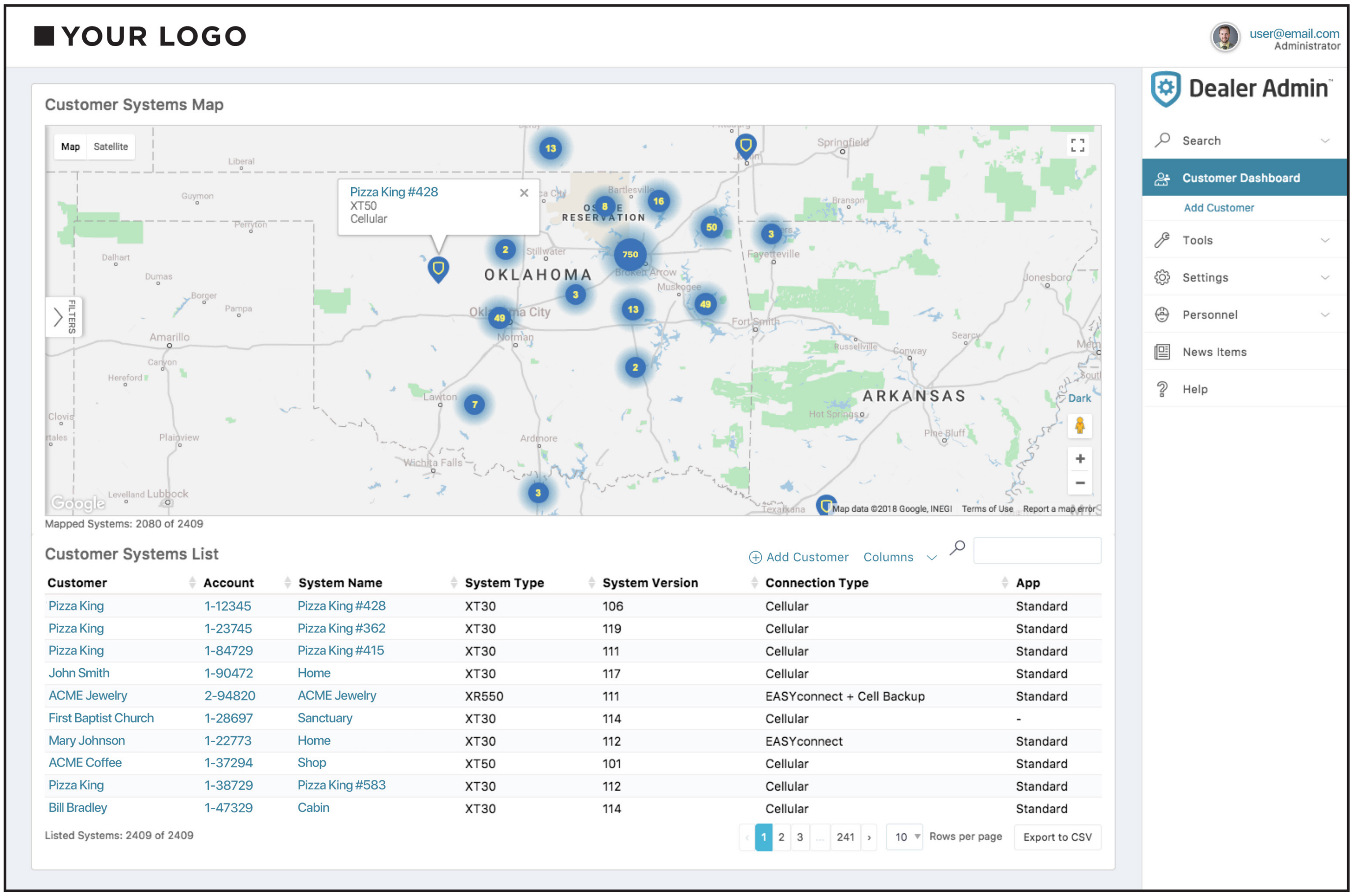

Figure 1: Customer Dashboard

Technician Roles

You can now create and assign roles to technicians on the Dealer Admin Site. Assigning roles allows technicians to use the Tech APP™ to program and access customer systems during authorized times. It also removes their ability to access the Dealer Admin Site. Follow the directions below and refer to Figure 2 to create and assign the technician's scheduled authority.

Create and Assign a Role

1. Click **Personnel** in the navigation panel.
2. Click **Personnel List**.
3. Click **Add Personnel**.
4. Enter a **First** and **Last Name**, **Email**, and upload an optional **User Image**.
5. Select **Technician** from the **Authority** drop-down menu.
6. Click **Create New Role**.
7. Assign a **Name**, **Description**, and **All Day** or **Start** and **End Times** to the role.
8. Choose whether or not to **Observe Daylight Savings Time**.
9. Select a **Time Zone**.
10. Select specific days of the week for the role to use.
11. Click **Save**.

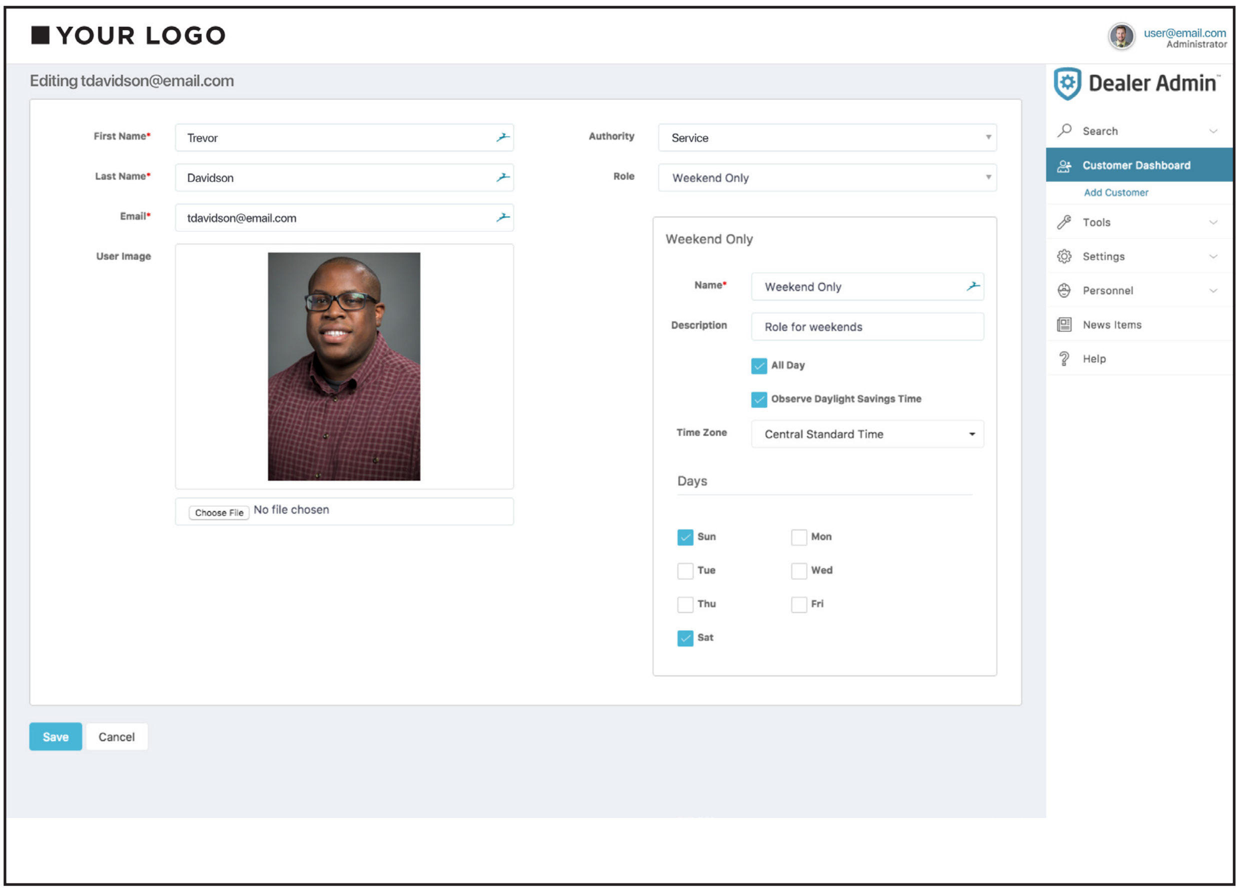

Figure 2: Create and Assign a Custom Role

Dealer Reports

The Dealer Admin Site now allows you to run reports on your customers. Click **Dealer Reports** under **Tools** in the navigation menu. From here, you can either **Run Customer Report** or **Run App User Report**. Click a report type and then filter the results, search for specific customers, or export the report into a CSV, Excel, or PDF document.

Navigation Menu

You may notice some of the menu items in the navigation panel have been re-arranged. Now, you will find **Remote Update Dashboard** and **Dealer Reports** under **Tools**, and **Dealer**, **Default Programming**, and **On-Demand** under **Settings**. Your dealer settings page can be found by clicking **Dealer** under **Settings**. See Figure 3.

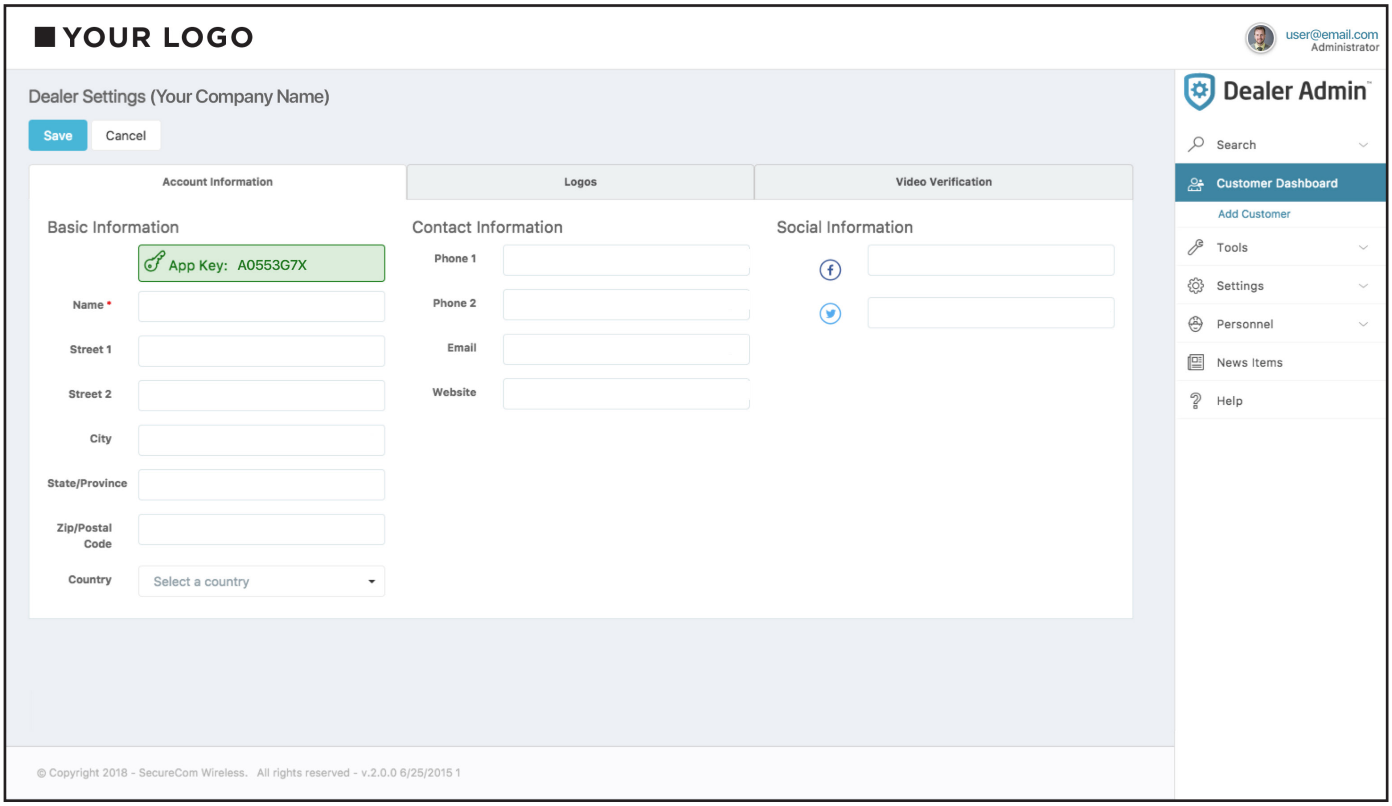

Figure 3: Dealer Settings