# Remote Link<sup>™</sup>

## December 2017

Effective December 20, 2017, all Remote Link software is updated to Version 1.81 (12/14/17). If your current Remote Link software is previous to Version 1.46, update to Version 1.59 (available at <u>DMP.com/Dealer\_Direct</u>) before updating to Version 1.81 (12/14/17).

# Features

The following features require panel firmware Version 172.

### 99 Wireless Zones (XTLplus only)

You can now use Remote Link to program up to 99 wireless zones on XTLplus Series panels.

### **Multiple Chimes**

Remote Link Version 1.81 (12/14/17) allows you to program multiple chime tones. In **Zone Information** you can assign a **Doorbell**, **Ascend**, or **Descend** tone to a Night or Exit zone. See Figure 1. Having access to three distinct tones allows end users to easily differentiate between chime-enabled zones.

Cone Information		Tone Information	
Number Name Type  * 510 FRONT DOOR EX	Standard Action Wireless Advanced	Number Name Type * 501 LIVING ROOM PIR NT	Standard Action Wireless Advanced
	🔽 Swinger Bypass		Vireless Vireless
	Retard		DMP Wireless - Wireless PIR
	Fast Response		Serial Number 09511111
	Cross Zone		Contact Internal 🗨
	Priority Zone		🗖 Normally Open
	Fire Panel Slave		Supervision Time 240 min 👻
	Real-time Status		LED Enabled
	Traffic Count		🔽 Disam Disable
	Zone Audit Days 0		Wireless PIR Pulse Count 4
	Report with Acct # for Area		Wireless PIR Sensitivity Low
-	Chime Sound		Wireless PIR Pet Immunity
Zone Templates		Zone Templates	
Enter new template or select	Prewarn Keypads 1-16	Enter new template or select -	
	Entry Delay Number 1		
Save Delete Load		Save Delete Load	
<< New Delete Description	Apply QK Cancel >>	< <u>N</u> ew <u>D</u> elete Description	Apply QK Cancel >>

Figure 1: Multiple Chime Options in Zone Information

Figure 2: Pet Immunity Option in Zone Information

### **Pet Immunity Option**

This feature supports the upcoming release of the 1122 Wireless PIR Motion Detector. When you navigate to Zone Information and enter an 1122 serial number as a new zone, Wireless PIR Pet Immunity displays. See Figure 2. Selecting **On** from the drop-down menu enables pet immunity for animals up to 55 pounds.



#### Inactive User Audit Days (XR550 only)

Inactive User Audit Days has been moved from System Options to Profiles in panel programming. Now, you can choose to enable it on a per-profile basis. See Figure 3. This feature allows you to set the number of days a user code can remain unused before the panel sends an Inactive User Code message to the receiver and changes the user code to inactive. The range is 0-425 days. The default is 0. This feature is only available for XR550 Series panels.

1 Profiles				
Number         Name           1         PROFILE NAME 01           2         PROFILE NAME 02           3         PROFILE NAME 03           4         PROFILE NAME 03           5         PROFILE NAME 04           5         PROFILE NAME 05           6         PROFILE NAME 06           7         PROPCILE NAME 06	Profile Name Arm / Disarm Areas Access Areas	PROFILE NAME 01	Output Group ReArm Delay Inactive User Audit Days	
S PROFILE NAME 08     S PROFILE NAME 09     S PROFILE NAME 09     10 PROFILE NAME 10     S9 PROFILE NAME 39	Arm     Disarm     Disarm     Alarn Silence     Joor Lock/Unlock     Sensor Reset     Or Access     Armed Areas     Dutputs On Off     Zone Status	□       Bypass Zones         □       Zone Monitor         □       System Status         □       System Test         □       Profiles         □       User Codes         □       Schedules         □       Set Time         □       Display Events         □       Service Request	Fire Drill Extend Temp Code Anti Passback Easy Arm/Disarm Use Secondary Language Card Plus PIN Wi-Fi Setup Technician User	1.        2.        3.        4.        5.        6.        7.        8.
<		New Delete		Description

Figure 3: Inactive User Audit Days Option in Profiles

#### Active/Inactive Users (XR150/XR550 only)

With Version 1.81 (12/14/17), when you add or edit a user code in Remote Link, you have the option to make the user active or inactive. In the **User Codes** window, check the **Active User** box to make the user you are creating or editing active, or uncheck it to make the user inactive. See Figure 4.

🛧 User Codes	
Number Code Name Profile 1 Profile A * 1 964478 JOE SMITH 1	Panel     Custom       Number     1       User Code     964478       Bandom     Expiration Time       User Name     JOE SMITH
	Description
<  Copy Paste Batch	Profiles         1.       1         2.          3.          3.          4.
Filter Eorgive Scan Card	New         Delete         Apply         DK         Cancel         >>

Figure 4: Active User Option in User Codes



#### **Temporary Schedules** (XR150/XR550 only)

Remote Link will now allow you to program temporary schedules. To create a temporary schedule, navigate to **Time Schedules** and click **New**. Check the **Temporary Schedule** box and enter a **Begin** and **End Date.** See Figure 5. Enter an **Open/Begin/Active** and **Close/End** time for any necessary days and click **OK**.

A temporary schedule expires at the set end date and is automatically deleted from the system. You can apply a temporary schedule to areas, doors, outputs, and/or favorites.

Time Schedules		
Number Name	Number 10 Name EXTENDED TEMP	
	Begin Date 04/08	
	End Date 04/14 💌	
	Open/Begin/Activate Sunday Monday Tuesday Vednesday Vednesday Tousday Thursday Thursday Thusd	Close/End Sunday Monday 7:00 PM Tuesday 7:00 PM Wednesday 7:00 PM Wednesday 7:00 PM Thursday 7:00 PM Friday 7:00 PM Saturday 9:00 PM Holiday A Holiday A Holiday B Holiday C Sunrise / Sunset Sunset Sunset Before / After Sun Mon Tue Wed Thu Fri Sat
	< <u>N</u> ew <u>D</u> elete <u>Ap</u>	ply <u>O</u> K <u>C</u> ancel >>

Figure 5: Temporary Schedule Option in Time Schedules

#### Entré Reports (XR150/XR550 only)

You can now enable which types of reports you would like to have sent to Entré. See Figure 6. In the Remote Options window, select from the following reports. All Entré reports default to enabled.

Remote Options		
General Remote Key Remote Disarm Dialer Armed Answer Rings B Disarmed Answer Rings PC Modem Alarm Receiver No Service Receiver Ves Network Allow Network Remote Encrypt Network Remote Network Programming Port 2001 Cellular	Mobile Application App Key Program Sync Send Local Changes None Remote Change IP 0.0.0 Remote Change Port 2002 Remote Phone Number	Entré Cnonection Net Entré Connection Net Entré Incoming TCP Port 2011 Entré IP 0.0.0.0 Entré Outbound TCP Port 2001 Entré Backup IP 0.0.0.0 Entré Backup ICP Port 2001 Fentré Arm/Disarm Reports Entré Zone Reports Fentré User Command Reports Entré Door Access Reports Entré Supervisory Reports Entré Check-in Minutes 0 Entré Check-in Minutes 0 Entré Passphrase
Allow Cell Remote     Encrypt Cell Remote     First GPRS APN SECURECOM400     Second GPRS APN SECURECOM400		<< <u>QK</u> <u>C</u> ancel >>

Figure 6: Entré Reports in Remote Options



- **Arm/Disarm** Sends arming, disarming and Late to Close events. Includes the area number, name and action, the user number and name, and the time and date the event occurred.
- **Zone** Sends changes in the status of active zones. Includes the zone number, name, type, the action (alarm, trouble, bypass, etc.), user number (if applicable), and area name. For a Walk Test, Verify and Fail messages are sent for each zone.
- User Commands Sends user code changes, schedule changes, and door access denied events.
- **Door Access** Sends door access activity: door number, user number and name, and time and date the event occurred.
- **Supervisory** Sends system monitor reports, such as AC and battery, and system event reports. If this feature is enabled, the panel also sends Abort, Exit Error, Ambush, System Recently Armed, Alarm Bell Silenced, Unauthorized Entry, and Late to Close reports.

#### **Transfer SIM**

With Version 1.81 (12/14/17), you can transfer an existing activated SIM or MEID number from one panel to another. Navigate to the **SecureCom Wireless Activations** window or open the edit window for the SIM or MEID you would like to transfer. Select **Transfer**. See Figures 7 and 8.

1 SecureCom	n Wireless 💿 🗉 💌	A SecureCom Wireles	ss Activations				
Account	1 - 1211 Load			Search			
	Marge's Diner	Panel Name	Account	SIM / MEID	Phone Number	Rate Plan Status	*
Status	Active Deactivate	Marge's Diner	1-1211	89011234567890123456	1015551234	408	Active
SIM Type	C Level 200 SIM C Level 400 SIM C MEID						
SIM / MEID	8901 1234 5678 9012 3456						
Phone Numb	er 1015551234						E
Rate Plan	408: Primary path with an hourly check-in and D/C reports up to 4 areas.						
	Panel programming suggests rate plan: 408: Primary path with an hourly check-in and O/C reports up to 4 areas. (None)						
Text Plan	None						-
	OK <u>C</u> ancel Transfer Rate plan changes will be automatically sent to SecureCom Wireless, LLC.	New	Delete	Edit Check Status	Transfer		Close

Figure 7: Transfer from the Edit Window

Figure 8: Transfer from the SecureCom Wireless Activations Window

Remote Link connects to SecureCom<sup>™</sup> Wireless and retrieves the SIM or MEID's current information. Once the information has been retrieved, you can enter the new panel's account number in the **New Account** field and click **Next**. See Figure 9.

Transfer SIM or MEID					
Transfer SIM or MEID Select New Account					
Choose an account to associate with the SIM or MEID.					
SIM/MEID:         8901 1234 5678 9012 3456           Current Account:         1-1211           Account Name:         Marge's Diner					
New Account 1 - 1234 Load					
Murphy's Gas					
Once you have selected an account press <i>Next</i> to continue.					
< Back Next > Finish Cancel					

Figure 9: Transfer a SIM or MEID to a New Account



The **Select Rate and Text Plans** window displays. See Figure 10. Remote Link suggests a rate and text plan based on the new panel's type. If you would like to make a different selection, use the **Rate Plan** and **Text Plan** drop-down menus. If you choose a rate plan that is likely to cause overages, Remote Link will notify you. Click **Next** when you've made your selections.

1	Transfer SIM or MEID			
	Transfer SIM or MEID Select Rate and Text Plans			
:   	SIM/MEID:         8901 1234 5678 9012 3456           New Account:         1-1234           New Account Name:         Murphy's Gas			
!	Rate Plan			
425: Primary path provides for 4 min check-in, O/C reports for up to 16 areas. ▼				
	Panel programming suggests rate plan: 425.			
	<u>I</u> ext Plan			
	None 🔹			
Panel programming suggests text plan: None.				
:	Select a rate plan and a text plan then click <i>Next</i> to continue.			
	< Back Next > Finish Cancel			

Figure 10: Select a Rate and Text Plan

Remote Link displays the **Transfer Summary** window. See Figure 11. If the current and new information looks correct, click **Finish**. When the transfer completes, the **Success** window displays. Click **Done** to close the **Transfer SIM or MEID** window. See Figure 12.

Transfer SIM or MEID	Transfer SIM or MEID
Transfer SIM or MEID         Transfer Summary         You are now ready to transfer the following SIM or MEID:         8901 1234 5678 9012 3456         This SIM or MEID is currently active and will remain active after the transfer.         The SIM or MEID currently has the following settings:         Current Account:       1-1211         Current Rate Plan:       408         Current Text Plan:       None         These settings will be changed to:       New Account:       1-1234         New Rate Plan:       425         New Text Plan:       None         To complete this action, click Finish.       To exit without making any changes, click Cancel          Back       Next >         Finish       Cancel	Transfer SIM or MEID         Transfer SIM or MEID         Success         The SIM or MEID,         8901 1234 5678 9012 3456         has been successfully transferred to:         New Account:       1-1234         Account Name:       Murphy's Gas         Click Done to exit the dialog.

Figure 11: Transfer Summary

Figure 12: Successfully Transferred SIM or MEID

# **Obtaining the New Software**

The Remote Link Version 1.81 (12/14/17) update is available for download, free of charge, on the DMP Dealer Direct Website at <u>DMP.com/Dealer\_Direct</u>.

