TECHNICAL UPDATE

XR150/XR550 Series Control Panels
August 2015

Version 109 Firmware Update

XR150/XR550 Version 109 (8/18/15) firmware is now available for download on the DMP Dealer Direct Website at http://dmp.com/dealer.

Effective September 21, 2015, all XR150/XR550 Series panels will be manufactured with updated Version 109 (8/18/15) firmware. As of October 30, 2015, inventory for the XR150/XR550 Series panels will be completely updated to Version 109 (8/18/15) firmware.

Updated Operation

The following issues occurred in panels with Version 105 or higher firmware.

Card Plus PIN Operation

The keypad incorrectly displayed KEY IN PIN and the user was not granted access when a card was presented and all of the following were true:

- The card was presented to a keypad, not to an external wiegand reader.
- No access areas were assigned to the user code profile of the card. Typically, access control programming for cards would include access areas.
- Card Plus PIN was not enabled (default).
- The panel was configured as an Area system.
- The keypad was programmed as type Door in Device Setup.
- No access areas were assigned to the device.

Ambush Message

The following issue only occurred in Home/Sleep/Away and All/Perimeter systems. Area systems were not affected.

The ambush message (System Message 15) was not sent to the Central Station if the ambush code was entered while the panel was already in burglary alarm and the bell was sounding. After the bell was silenced the ambush code would function properly.

This issue did not affect control panels when user 1 was not used or Ambush in System Reports was set to No.

Obtaining the New firmware

XR150/XR550 Series firmware updates are available for download free of charge on the DMP Dealer Direct Website at http://dmp.com/dealer.