

## XR150/XR350/XR550 Series Control Panels

December 2014

### Version 107 Software Update

XR150/XR350/XR550 Version 107 (11/24/14) software is now available for download on the DMP Dealer Direct Website at <http://dmp.com/dealer>.

Effective December 31, 2014, all XR150/XR350/XR550 Series panels will be manufactured and shipped with updated Version 107 (11/24/14) software.

### Updated Operation

#### ★ ★ ★ IMPORTANT UPDATE INFORMATION ★ ★ ★

##### 893A Dual Phone Line Module Backup Line

When communicating through an 893A telephone module, the following issue only occurred in panels operating with:

- Version 105 (4/10/14) or later software, originally released to the DMP website on 4/14/14. Panels were manufactured using this version beginning 5/5/14.

When the 893A had to switch to its BACKUP telephone line for SDLC communication to the DMP SCS-1R Receiver, the BACKUP line was unable to communicate with the receiver. This issue only occurred when all of the following conditions were met:

- An 893A dual telephone line communication was installed with the panel and using the BACKUP telephone line for backup communication.
- The panel was programmed to communicate Digital Dialer (DD) to the DMP SCS-1R Receiver. This issue did not occur with CID communication.
- The panel first attempted to dial twice on the MAIN telephone line of the 893A but communication with the receiver didn't occur because of other issues such as a busy receiver or telephone line failure.  
Note: There is no panel communication issue when communicating on the MAIN line.

After two attempts to communicate on the BACKUP line, the 893A would switch back to the MAIN telephone line for two additional attempts.

Updating to Version 107 (11/24/14) software allows the panel to communicate the Digital Dialer (DD) format on the 893A BACKUP telephone line.

***IF NOT USING THE BACKUP LINE OF THE 893A, THIS ISSUE HAS NO AFFECT.***

DMP strongly recommends any panels using the BACKUP line of an 893A and operating with Version 105 (4/10/14) or later software be updated to Version 107 (11/24/14) software.

#### ★ ★ ★ IMPORTANT UPDATE INFORMATION ★ ★ ★

### Obtaining the New Software

XR150/XR350/XR550 Series software updates are available for download free of charge on the DMP Dealer Direct Website at <http://dmp.com/dealer>.

