

XT30/XT50/XTL Series Panels

October 2014

Version 120 Software Update

Version 120 (10/30/14) software is now available for download on the DMP Dealer Direct Website at <http://dmp.com/dealer>.

Effective October 31, 2014, all XT30/XT50/XTL Series panels will be manufactured and shipped with updated Version 120 (10/30/14) software. This includes the XTLC, XTLN and XTLN-WiFi panels.

*** IMPORTANT UPDATE INFORMATION ***

Wireless Supervision

The following issue only occurred in panels operating with:

- Version 119 (7/30/14) software, released to the DMP website on 8/4/14. Panels were manufactured using this version beginning 8/18/14.
- Version 120 (9/26/14) software, released to the DMP website on 9/30/14. Panels were manufactured using this version beginning 10/20/14.

After a panel was manually reset using the J16 reset jumper or the programming menu STOP function was performed from a keypad (causing reset), the panel no longer supervised wireless keypads or transmitters for a missing condition. This issue only occurred when all of the following conditions were met:

- The panel was operating with Version 119 (7/30/14) or Version 120 (9/26/14) software.
- Wireless keypads or transmitters were programmed into the system.
- Wireless keypads or transmitters were programmed with a supervision time greater than 0.

After this issue had occurred, transmitters would still communicate all other wireless conditions including alarm, trouble, tamper and low battery.

Transmitter zones programmed from Remote Link were properly supervised unless the panel was later reset manually.

Updating to Version 120 (10/30/14) allows the panel to resume supervision of ALL wireless devices that have a supervision time greater than zero.

Temporary Work Around:

After a panel had been reset and this issue occurred, connecting to the panel with Remote Link and sending panel programming allowed the panel to resume supervision of ALL devices until the panel was manually reset again.

DMP strongly recommends any panels operating with Version 119 (7/30/14) or Version 120 (9/26/14) software be updated to Version 120 (10/30/14) software.

*** IMPORTANT UPDATE INFORMATION ***

Remote Link Search to Determine Software Version in Panels:

The Panel Information window in Remote Link can be used to find panels in the database that are operating with Version 119 (7/30/14) or Version 120 (9/26/14) software. For detailed instructions, please see the video at the following link: <http://vimeopro.com/dmpalarms/TU-0762>

Obtaining the New Software

XT30/XT50/XTL Series software updates are available for download free of charge on the DMP Dealer Direct Website at <http://dmp.com/dealer>.

