TECHNICAL UPDATE

XT30/XT50 Series Panels
February 2014

Version 117 Software Update

Version 117 (2/27/14) software is now available for download on the DMP Dealer Direct Website at http://dmp.com/dealer.

Effective February 28, 2014, all XT30/XT50 Series panels will be manufactured with updated Version 117 (2/27/14) software

Updated Operation

Cell and Net Messages

XT Series Panels shipped from the factory with Version 116 software could communicate unnecessary data to the server at vk.securecomwireless.com when Zone 1 was tripped. Panels with Version 116 software began shipping November 22, 2013 starting with panel serial number 00033C4A.

This issue would only occur in Version 116 panels using the following programming.

- Primary communication was CELL or NET. Panels with Dialer as Primary communication were not affected.
- Zone 1 was programmed and being tripped such as would occur with a door contact. Other zones being tripped would not cause unnecessary communication.

This issue does not occur in panels that were field updated to Version 116. Only panels shipped from the factory with Version 116 could have this issue.

Panels using Primary CELL communication through SecureCom Wireless can automatically be corrected from the cellular server beginning Friday evening February 28, 2014. Panels must have the Remote Key programmed blank to allow the automatic correction to take place. When Zone 1 is tripped, the server will identify the unnecessary data and correct the panel. If needed, the Remote Key could then be reprogrammed.

Two additional methods to resolve this issue are:
- Program Zone 1 UNUSED
- Update the panel to Version 117 (2/27/14)

Obtaining the New Software

XT30/XT50 Series software updates are available for download free of charge on the DMP Dealer Direct Website at http://dmp.com/dealer.