TECHNICAL UPDATE

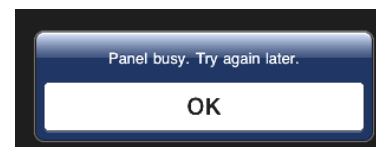## XT30/XT50™ Series and XTL™ Panels
February 2012

Version 109 Software Update

Effective February 24, 2012 all XT30/XT50 Series and XTL panels are being manufactured with Version 109 (2/23/12) software. Version 109 (2/23/12) software is now available for download on the DMP Dealer Direct Website at http://dmp.com/dealer.

Updated Operation

Virtual Keypad App Connection

When a user attempts to send a command to an XT30/XT50 Series or XTL panel using the Virtual Keypad App while the panel is sending messages to the Central Station receiver over another communication type such as Digital Dialer, the panel now sends a message to the App indicating that the panel is busy and cannot accept a connection at this time. The App then displays a message to the user stating that the panel is busy.

Previously, if the user attempted to establish a connection to the panel by sending commands from the App while the panel was communicating with the Central Station, the panel would accept the connection but quickly disconnect. This caused the panel to generate a Remote Programming Complete message (System Message 83) and send the message to the Central Station.

This loss of connection also caused the App to generate an alert message. If the user pressed OK to clear this message and immediately attempted to send another command while the panel was busy sending the Remote Programming Complete message, the disconnect may have occurred again. The Alert may have continued to occur until the panel sent all messages to the Central Station.

Remote Programming

XT30/XT50 Series and XTL panels no longer send the Remote Programming Complete (System Message 83) to the Central Station at the end of a remote programming session using the Virtual Keypad App, System Link or Remote Link. The message continues to be logged in the panel's event buffer and can be retrieved using Retrieve Events in System Link or Remote Link.

Obtaining the New Software

XT30/XT50 Series and XTL software updates are available for download free of charge on the DMP Dealer Direct Website at http://dmp.com/dealer.

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