## TECHNICAL UPDATE

# Entré™ Security & Access Management Software

## December 2010

## Version 7.8.0.D1 Software Update

Effective December 2010, all Entré Security & Access Management software is being manufactured as Version 7.8.0.D1 (12/17/10).

## **Updated Operation**

#### **Real Time Door Status**

Entré now fully supports real time door status operation in XR100/XR500 Series panels when using Version 206 or higher and allows the door icons in the Entré hardware tree to toggle between "Locked" and "Unlocked" based on the real time status of the door.

# Single Screen Badge Wizard

Entré now offers the option to create a new User Code Profile from the Badge Single-Screen Wizard instead of only allowing the selection of existing profiles.

#### **Panel Validation**

Entré now validates a panel by account number only, instead of a combination of account number and IP address.

Previously, when a panel communicated to the Entré server, Entré would verify that the originating IP address matched what was programmed into the hardware tree for that panel before properly logging the events that were sent. This could cause an issue for customers who are using NAT, or monitoring several panels from behind a single firewall, as the originating IP address of the panel would no longer match the IP address in Entré. As a result Entré would log the events as "received event from unknown device".

#### **Custom Reports**

Previously, when a customer ran a report from Entré and attempted to "Open as PDF", an error window opened stating to check the log files displayed.

### **Reports**

Entre now correctly filters and displays reports by dates and time ranges entered.

Previously, when a date or time range was entered, the report would display as blank.

# **Upgrading/Ordering New Firmware**

Entré Security & Access Management Software update may be obtained by calling DMP Customer Service at 1-800-641-4282 and ordering ENTRE/UPDATE.

