

XR100 and XR500 Series Software Update February 2007

Version 117 Software Update

Effective February 2007, all XR100 and XR500 Series Command Processor panels are being manufactured with version 117 (2/6/07) software. This version is an update from the version 117 (12/20/06) software previously shipped and contains updated operation.

Updated Operation

Panel Software Update Process Improved

The software update process for the XR100 and XR500 Series panels has been improved to eliminate a possible data transfer error. This error might occur when an XR100 or XR500 panel was updated to a new panel software version.

This error cannot occur if the panel software has never been updated. Panels still using their original software shipped from DMP do not have this issue.

Specifically, the data transfer error could only occur when a panel using software version 110 (11/21/05) or higher was updated to any new software version and one of the following occurred during the update:

- the panel bell output turned on or off
- a door access occurred
- the system became disarmed

If the panel bell did not turn on or off or door accesses did not occur, or the system was not disarmed during the update, the data transfer error would not occur.

* * * IMPORTANT INFORMATION * * *

Depending on the software update version, different panel operation could be affected. Most of the operational changes are minor in nature; however there are a few version updates where the data transfer error would result in a more severe issue.

If you have a panel that was originally shipped with version 110 (11/21/05) or higher and that panel is updated to any of the following versions, DMP strongly recommends that the panel be updated to version 117 (2/6/07) being released today on the DMP Dealer Direct website.

- Version 116 (11/13/06)
- Version 115 (9/26/06) only if CID communication is used to a 2nd Receiver
- Version 114 (9/8/06)
- Version 111 (8/2/06) only if output 4 is used
- Version 111 (5/18/06) only if output 5 is used
- Version 111 (4/19/06) only if output 5 is used
- Version 110 (2/20/06) only if output 3 is used
- Version 110 (2/8/06) only if output 3 is used

As previously stated, if the panel software has never been updated this data transfer error cannot occur. Panels still using their original software shipped from DMP do not have this issue.

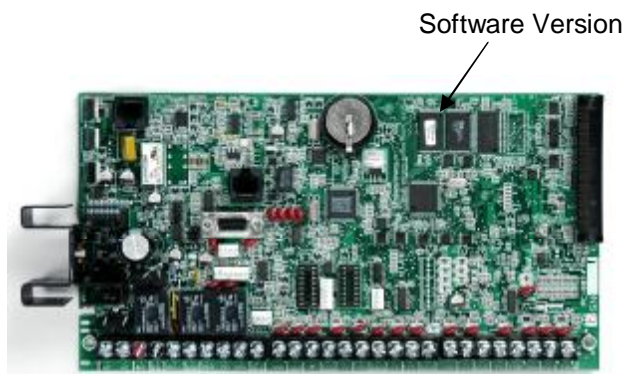
* * * IMPORTANT INFORMATION * * *

How To Determine Panel Software Version

To determine the current software version for any XR100 or XR500 panel, start your Remote Link application and go to File>Panel Information; and then scroll the Panel Information window to the right to view the Version and Date fields. This shows the software version for any panels that Remote Link has connected to in the past. Alternatively, you can connect to any panel and view the version and date on the connect status window.

To determine the panel software at a customer site you may also use a keypad. From the keypad enter the User Menu and select System Status then press CMD until the Model, Version and Date are displayed.

The original factory software version for XR100 and XR500 panels is indicated on the memory chip just to the right of the battery holder near the top of the PCB.



XR500 Version Scan

Also available from the DMP Dealer Direct website is a special utility that will scan a Remote Link database and list all panels that have had a software update and are currently using one of the eight software versions identified in the Important Information section above. This can be downloaded to your PC and used to find the panel accounts that might require an update. The utility is titled XR500 Version Scan.

Obtaining the New Software

XR100 and XR500 Series software update Version 117 (2/6/07) is available for download free of charge on the DMP Dealer Direct Website at <http://dmp.com/dealer>. Remote Link Version 1.33 (12/28/06) or higher is required to remote update and support this XR100 and XR500 Series software.

Note: The current version of Remote Link is available for download free of charge on the DMP Dealer Direct Website at <http://dmp.com/dealer>.