

TECH TIPS



TECH VIDEOS



NEED ADDITIONAL ASSISTANCE?
CALL 1.888.4DMPTEC (436.7832)
MON-FRI 7AM-7PM CST

LT-1301 22045

DEFAULT USER CODE - The default master code is found on the serial number label. It is displayed as CODE followed by the default master code.

COMMUNICATION TEST - Enter 984 CMD NBR PKUP NET CEL

KEYPAD PROGRAMMING

- Graphic:**
1. Scroll to OPTIONS and select INSTALLER OPTIONS
 2. Enter 3577 (INST)
- LCD:**
1. Hold down the back arrow and CMD keys
 2. At SET BRIGHTNESS, enter 3577 CMD



DOCUMENTS

WIRELESS KEYPAD ASSOCIATION

- Graphic:**
1. Scroll to OPTIONS and select INSTALLER OPTIONS
 2. Enter 3577 and select KPD RF
- LCD:**
1. Hold down the back arrow and CMD keys
 2. At SET BRIGHTNESS, enter 3577 CMD and select KPD RF

PANEL PROGRAMMING

1. Reset panel
2. Enter 6653 (PROG)

DIAGNOSTICS

Use this function to test network and cellular signal communication.

1. Reset panel
2. Enter 2313 (DIAG)

WALK TEST

Use this function to test all the protection devices connected to zones.

1. Reset panel
2. Enter 8144 (WALK)

XT ERROR MESSAGES

If you receive any of these messages, do the following:

NON POLLED ADDRESS: Program the device address in DEVICE SETUP

SYSTEM BUSY/TROUBLE: Check RESET header and keypad bus voltages

WIRELESS TROUBLE: Check the wireless receiver wiring or tampers

4 WIRE BUS TROUBLE: Check for address conflicts, ensure there is a supervised device, check yellow wire voltage