Virtual Keypad™ App Android & iOS

May 2018

Version 6.12 Update

Effective May 3, 2018, the Virtual Keypad App is updated to Version 6.12 for Android and iOS devices.

Modified Functionality

Ring® Video Doorbell

With Version 6.12, users who use the Virtual Keypad App to interact with their Ring Video Doorbell will no longer experience audio during live view. Users still have the ability to see visitors at their door using the Virtual Keypad App or VirtualKeypad.com and can be instantly notified when motion is detected.

To enable Ring Video Doorbell for your customers, follow the directions below:

1. Log in to the Dealer Admin site (DMPDealerAdmin.com).
2. Access a customer's system by clicking their **Account** number.
3. Click **Edit** and enable the **Ring Doorbell** option under **Included Features**.
4. Click **Save** and the user will see **Doorbell** in their Virtual Keypad App.

Obtaining the New Software

Virtual Keypad App updates are available for download, free of charge, from the Google Play Store and the App Store.