SecureCom Video™ Cameras
October 2017

Version 5.2.10 Update

Effective October 9, 2017, SecureCom Video cameras are updated to Version 5.2.10 (9/27/17). To ensure customers benefit from this version's updated functionality, SecureCom will begin automatically sending updated firmware to all SecureCom Video cameras in the field on Monday, October 9, 2017.

Figure 1: SecureCom Video Cameras

Product Security Update

We were recently made aware of a published report listing DMP, along with eighty-five other security manufacturers, as an original equipment manufacturer (OEM) provider of Hikvision products. The report indicated that Hikvision products may have security vulnerabilities.

After reviewing the report and completing in-house product testing, we feel it is important to inform you of our conclusions:

- The virtual private network (VPN) on which SecureCom Video services are deployed is not vulnerable.

- If an illegal user was on-site and defeated local Wi-Fi or wired network security, theoretically they could gain access to a video snapshot as described in the report.

- After consulting with Hikvision, they have provided us with a firmware update (Version 5.2.10).

- Version 5.2.10 (9/27/17) has been tested by our technical personnel and we have verified that it corrects the described vulnerabilities. This new version also includes improved Wi-Fi performance for all SecureCom Video cameras.

If you have any questions or concerns about this firmware update, please contact DMP Tech Support by calling 1-888-436-7832 or e-mailing techsupport@dmp.com.