

New Features

Effective April 14th, 2021, Virtual Keypad is updated to Version 6.35.0 for Android and Version 6.34.1 for iOS. VirtualKeypad.com is updated to Version 2.31.0.

Mobile Credentials

Mobile Credentials enables users to access areas with credentials stored on their mobile device, removing the need for you to issue smartcards or proximity credentials and reissue them when they are lost or forgotten.

First, mobile credentials must be issued to you by your security provider. Then, you assign the credentials to individual users in Virtual Keypad. Last, users are sent an email asking them to download the Virtual Keypad app and bind the credential to their device, allowing them to access areas with compatible readers.

To allow users to only have access to Virtual Keypad for storing their mobile credentials, select **Mobile Credentials Only** when you are assigning the credential to the user.

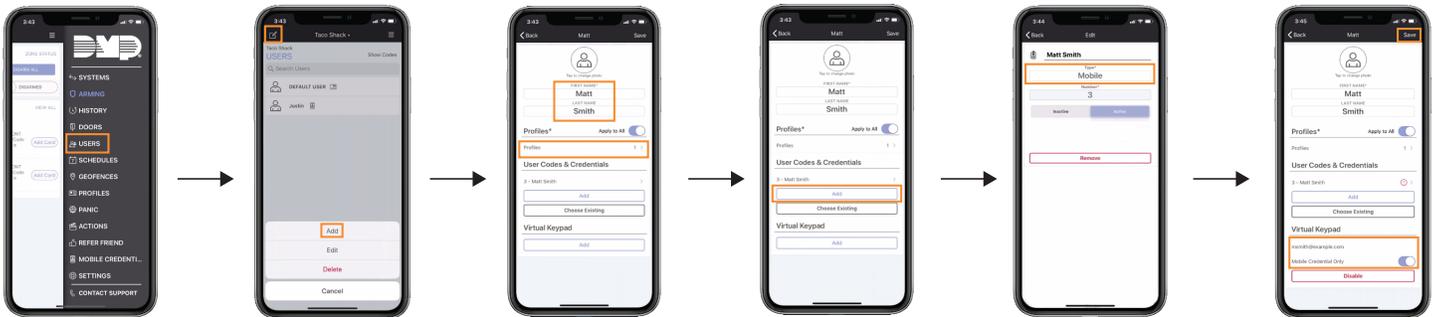


Figure 1: Creating a Mobile Credential-Only User

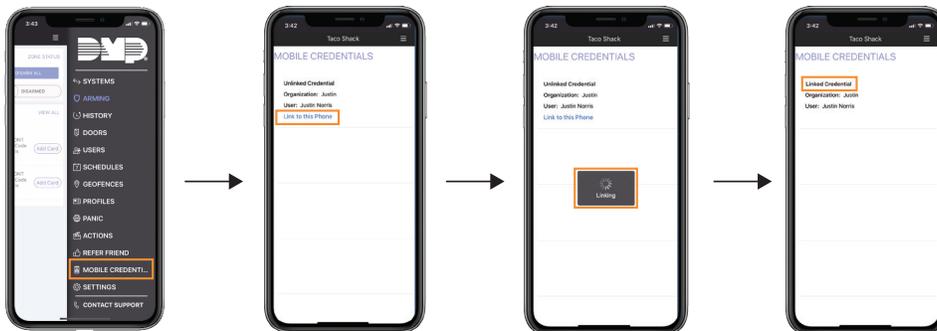


Figure 2: Binding a Credential to Your Device

Compatibility and Requirements

Mobile Credentials are designed for the [SR3 Bluetooth and Proximity Reader](#).

Credentials are assigned to users in Virtual Keypad. Using credentials at a reader requires a mobile device with minimum BLE 4.2 and iOS version 10.0 or Android version 8.0 (Oreo). Devices must also have the latest version of Virtual Keypad installed and Bluetooth enabled.

More Information

To learn more, refer to the following documentation:

- [Virtual Keypad Help: Users](#)
- [Virtual Keypad Help: Mobile Credentials](#)
- [Mobile Credential User Guide \(LT-2528\)](#)