Get Started in ⚙ Dealer Admin™

💻 Log in to dealer.securecomwireless.com.

1 Add the Customer

1. In the menu, select **Customers**.
2. Select the **Add** icon.
3. Enter the customer's name and email.
4. If necessary, enter the customer's contact information.
5. Select **Save**.

2 Add the System

1. In **Customer Summary**, go to the **Systems** and select the **Add** icon.
2. Enter the system name, then select a **System Type**. To set up a video only system, select **Video Only**.
3. Select a **Connection Type**, then enter the required information:
   - *Cellular:* Enter a SIM number, then select **Get Status**. Select **Activate**.
   - *EASYconnect:* In **Serial Number**, enter the panel serial number.
   - *EASYconnect + Cell Backup:* In **Serial Number**, enter the panel serial number. Enter a SIM number for the cellular module.
   - *Network:* In **Network Address**, enter the panel network's public IP address or DDNS hostname.
4. In **Account Number**, enter the system's receiver number in the first field and the panel account number in the second field.
5. Enter the panel **Remote Key**.
6. Configure additional options as needed.
7. Select **Test Connection** and make the initial connection to the panel when prompted.
8. Select **Save**.

3 Program the System

1. In the menu, select **Programming**.
2. To retrieve programming from the panel, select the **More** icon in the top right, then select **Retrieve All Programming**.
3. Configure the settings in each category as needed.
4. To send programming to the panel, select the **More** icon, then select **Send All Programming**.

4 Add a User Code

1. In the menu, select **User Codes**.
2. Select Add icon.
3. Enter the **User Name** and **User Code**.
4. Depending on system type, specify the user's authority level or select profiles for the user.
5. Select the systems that you want this user code to access.
6. Select **Send**.

5 Add Virtual Keypad App Users

1. In the menu, go to **Customers**. Select the customer name.
2. Go to **App Users** and select the Add icon.
3. Enter the new app user's email address, name, and password or auto-generate a password.
4. Set the user's authority level. Administrators manage multiple systems. Standard users manage a single system.
5. Select the systems and permissions that your user can access.
6. Select **Save**.

6 Set Up Virtual Keypad

1. Choose a system package:
   - *Arming:* Restrict the Virtual Keypad app to arm/disarm, push notifications, and event history.
   - *Standard:* Includes all of the features in Arming, but also includes user codes, schedules, and geofencing.
   - *Standard + Video Doorbell:* XT Series Only. Includes all Standard system features, but also includes video doorbells.
   - *Virtual Keypad Access:* XR Series Only. Includes all Standard system features, but also includes access control and advanced reporting.
2. In **Additional Features**, select any features that you want to activate.
3. If applicable, add tracked outputs, sensors, and doors.
4. In **Video**, choose any options that you want to include.
5. Select **Save**.

More Information

Dealer Admin Help File
https://dealeradmin.dmp.support/dah/

Other Resources
DMP.com/resources

DMP Technical Support
1-888-436-7832