Tech APP™



FEATURE UPDATE | DECEMBER 2021

New Features

Effective December 9th, 2021, Tech APP is updated to Version 2.19.0.

Place System on Test

When a central station is added in Dealer Admin, you can place the system on test in the Tech APP from Tools.

Requirement: To place the system on test in Tech APP, you must have either **Technician** permissions or have permission to use the **Tech Tools** custom role.

To place a system on test, complete the following steps.

- 1. Go to Customer Summary > Systems.
- 2. Select the system that you want to test.
- 3. Tap Tech Tools.
- 4. Tap Place System on Test.
- 5. In **Duration**, select the number of hours that you want the system to be on test.
- 6. Tap Place System on Test.

WARNING: For the number of hours that you specify, the system will send signals to the central station but emergency services will not be contacted.

More Information

To learn more, refer to the following documentation:

• Tech APP Help: Testing and Support