



FEATURES

- ▶ System Test Management
- ▶ Emergency Contact Management
- ▶ Create a Custom Integration
- ▶ Connection Status can be Monitored
- ▶ Systems can be Tested Remotely



Powerful Monitoring Center Integration for You and Your Customers

For your customers, managing routine system tests have never been easier. But that's not all — Virtual Keypad also gives them the freedom to change their emergency contact lists any time they need to.

Imagine it's the weekend and the manager at Bob's Laundromat quits. Without wasting a minute, Bob can delete that manager's name from his emergency contacts, easily with the same app he's already accustomed to using. Whatever the circumstances, now Bob and all your customers can use the app or browser to quickly add, delete and edit their emergency contacts, even change the order in which they're prioritized.

YOU AND YOUR MONITORING CENTER BENEFIT TOO

Any changes your customers make are automatically updated in your central station's automation software. No one has to manually enter any contact updates, eliminating duplicate effort and any chance of making mistakes.

EVERYONE WINS

Your Customers – They'll appreciate the ability to easily manage their security whenever they need to. Adding these features to Virtual Keypad only makes your customers' experience that much better!

Your Monitoring Center – Now operators can more fully focus on higher priority issues in the alarm stack. Fewer routine calls may also mean your monitoring center can handle the workload just fine without needing more operators.

Your Technicians – Rather than having to call the monitoring center to request systems be placed on or off test, now technicians can do it themselves through Dealer Admin™ or the Tech APP™ – either one without a single call. This remote access to system tests eliminates wasted time during installations and service calls.

This is yours to take advantage of, thanks to a direct integration between Dealer Admin and central station automation software. Whether you're using Affiliated Monitoring, Rapid Response or another major monitoring center, this integration is available to you at no cost as a Dealer Admin account holder.

From Dealer Admin's Monitoring Center page, select the monitoring center you're using to add the integration. Then, set up Receivers, where you can add as many prefixes as needed to ensure each panel is linked properly to automation.

Also keep in mind, this integration is configurable by the customer. If you have customers for which you want to maintain management of their system tests and emergency contacts, you can. Simply check the Exclude from Central Stations box when adding or editing Customer Information, and those customers will not be connected with this integration.

DON'T SEE YOUR MONITORING CENTER?

This integration is free to you and every other DMP dealer, regardless of the central station you're using. If your central station isn't in the drop-down list, you'll be able to create a custom integration directly from this page.



FIRMWARE/SOFTWARE FEATURES

Dealer Admin integrates with central station automation so connection status can be monitored and the system can be tested remotely.

Virtual Keypad now enables your customers to manage their emergency contacts.

Tech App allows you to place the system on test in the Tech APP from Tools.

MONITORING CENTERS



AUTOMATION VENDORS

