Entry Check-In Protection:
Advanced Security for Homeowners and Small Businesses

Communications between your customers' panels and their monitoring centers must be reliable and constant. DMP's network Supervision Check-In messages guarantee that — and we're using that knowledge and expertise to further expand your opportunities in the residential and small businesses markets.

As we continue to expand into those markets with the XT Series™ panels, particularly the popular XTLplus™ and XTLtouch™, we're giving those end users the kinds of enhanced security features they need but aren't getting with other residential and small commercial systems. For instance, every DMP XT Series panel gives dealers the opportunity to provide Entry Check-In Protection, delivering direct communication without any third-party retransmission.

This is a proactive safeguard against a burglar's fast tactic to break in and quickly disable the security system before it can send an emergency signal. With DMP's Entry Check-In Protection, the monitoring center is still notified by the DMP alarm receiver, even if the panel is destroyed.

Entry Check-In Protection uses the same supervising technology that DMP has provided for decades in high security environments such as banks and government facilities. Typically, you wouldn't expect a residence or small business to need the same kind of constant communication as our higher security end users. But, that level of enhanced communication can make all the difference to your customers during the Entry Delay, and that's why we've added Entry Check-In Protection to every XTL series at no cost.

On traditional high-security systems, a message is meant to indicate, "Panel Not Responding," which is used to supervise the path of communication between the system and the monitoring center. However, for non-high security environments such as Residential and Commercial Subscriber Accounts who use Entry Check-In Protection, the message is changed to "Entry Check-In Fail."

How Entry Check-In Protection Works

Specifically, when the system is in an armed state and an entry zone is triggered, the panel will send a Supervision Check-In message to the DMP receiver that provides a "Check-In Fail Time," which is based off of the system's programmed Entry Delay. Upon receipt of the Check-In message from the system, the DMP receiver located at the monitoring center will begin a countdown; based on that "Check-In Fail Time," the receiver will expect a follow-up Check-In message from the system.

If the system is disarmed by an authorized user within the entry delay time, the system will send a message to stop the supervision. However, if no follow-up message is received, an "Entry Check-In Fail" will be generated to indicate loss of communication to the alarm system. This ensures that in the event a burglar has disabled the security system after entering the premise, a signal will be generated at the monitoring center.

There are no intermediary servers or network operation centers and no retransmission or reinterpretation of the information over the internet. This ensures faster response and eliminates concerns about signals not being properly relayed or intermediate communication links failing.

Also, because DMP uses the same trusted supervision technology that dealers and subscribers have trusted for years, there's no need to update receiver hardware. This kind of enhanced security feature will be essential for the residential and small business customer, especially those who have the all-in-one XTLtouch system. With features like this, DMP dealers can compete in the residential and small commercial markets even more aggressively.

For more information:
Please visit DMP.com/XTLtouch. You can also contact your DMP dealer development manager or Inside Sales at InsideSales@DMP.com or call 877-757-4367.